Air Watch installation instructions for Windows Mobile

1. In the App store, search for AirWatch MDM Agent.
2. Select the AirWatch application.
3. Click Install.
4. Select **Allow**. The install begins.

5. After installation, click the arrow (bottom right).
6. Click the AirWatch app to configure. The AirWatch app opens and enrollment begins.

7. IMPORTANT! Check the Continue without email address on the enrollment screen. DO NOT enter your email address. Click Next.
a. Enter server and group ID information:

**Host Name:** https://ecubyod.ecu.edu

**Group ID:** SEE THE WEBSITE FOR YOUR SPECIFIC GROUP ID.

http://www.ecu.edu/cs-itscs/itsecurity/mdm.cfm

8. Click **Next**.

9. Click **Continue**.
10. Enter your PirateID and passphrase. Click Next.

11. Choose the type of ownership for this device. Click Next.
12. Enter the **server name** and **password** into *Settings >> workplace >> add account*.

**Note:** you can only copy one item at a time. To avoid back and forth, it is easier to press the COPY button by the server and write down the password (please note it is case sensitive).
13. Navigate to **Settings**.
14. Click **Workplace**.
15. Click **add account**.

16. Enter your email address and sign in.

17. Add the server information you copied from the previous screen.
18. Enter the password that you wrote down from the previous screen. Click **Sign In**.

19. Click Done. Installation is complete.
ACCOUNT ADDED

You've successfully added your AirWatch DM account. Changes from your company policy will usually be applied on your phone within the next hour.