



# D-ECU News

News and Information for ECU Distance Education Students  
June 2009

## In This Issue June 2009

1. Live DE Student Forum
2. Billing Statement Change



## Distance Education Forum in OneStop

Have you checked out the Distance Education forum yet? This forum is a place for distance education students to share ideas, questions, or comments. Feel free to post new discussion topics as you communicate throughout the semester. To access the Distance Education forum in OneStop, log in at the following <https://onestop.ecu.edu/onestop> and click the Community tab.



## Campus News

Visit the Campus News page for up to date East Carolina University headlines.  
<http://www.news.ecu.edu/>

**Welcome** to another edition of D-ECU News -- the newsletter that will keep you informed of university news, resources, and announcements that affect the distance education community.

### **AO's First Live DE Student Forum~ Update**

AO held its first LIVE DE Student Forum on Tuesday, March 31<sup>st</sup> from 8:00pm – 10:00pm. DE Students tuned in live, via Centra, to talk to our Provost, Marilyn Sheerer, and to get useful information on Financial Aid and Career Services.

Bettie Westbrook, Associate Director of Financial Aid, presented information on how to apply for Financial Aid, the different types of aid, deadlines, and how to ensure you successfully completed the financial aid maze for the upcoming academic year.

Jim McAtee, from the Career Center, discussed resources they have to offer through their web site, phone appointments, virtual handouts, and technologies that can be accessed from anywhere.

A live question and answer session followed each forum. The students that participated attended the entire forum and the discussions were very lively and informative. The student comments regarding the forum were very positive. They requested that AO provide more of these in the future.

### **Important Student Billing Statement Change**

Effective Fall 2009, East Carolina University's Electronic Billing (eBill) system will be the official means of generating tuition bills to enrolled students. **Paper bills will no longer be mailed to student's permanent home address.** For Fall 2009 only, students will receive instructions in the mail on how to view their billing statement online; however, for Spring 2010, only students and authorized users will receive email notifications when new billing statements are available online.

Currently, all students and authorized users have access to the eBilling system. This is the same system that students and authorized users currently use to make online payments, to view billing statements, and/or to print billing statements. This service will also allow students to set-up other individuals as authorized users. Once authorized, these users will be able to view and print billing statements and/or to make online payments.

With this implementation, each month, all students with outstanding balances on account will receive an email notification that a new billing statement is available via OneStop. Authorized users will also receive this email notification that will include a secure link for login to view the current billing statement. Please note that it will be the student's responsibility to check their email for eBilling notifications and for making payment by the deadlines posted in the **University's Tuition and Fee & Payment Schedule Brochure** for each semester.

It is also important to understand that the eBill statement will only reflect the charges and credits applied to a student's account at the date the bill was generated. If additional charges are incurred after an eBill statement has been generated, it is the student's responsibility to monitor their financial account to ensure that there are sufficient financial aid/resources and/or payment to cover all charges on account. **A partial payment will not secure any of a student's class schedule.**

For more information please visit [http://www.ecu.edu/cs-admin/financial\\_serv/cashier/eBilling.cfm](http://www.ecu.edu/cs-admin/financial_serv/cashier/eBilling.cfm) . For any questions or concerns, please email the Cashier Office at [cashier@ecu.edu](mailto:cashier@ecu.edu) or you may call (252) 737-6886 or toll free 1 (888) 331-5328.