Supporting Student Success

Starfish

www.ecu.edu/piratetutoringcenter
Welcome to Starfish

Starfish Retention Solutions™ is an early alert and connection tool used by East Carolina University to support student academic success. Working through Blackboard, Starfish enables instructors to give praise or raise concerns regarding your academic performance within a course. Called “kudos” and “flags,” these notifications are sent to your ECU e-mail account and copied to your advisor.

Please note that not all instructors will be using Starfish. Not receiving a Starfish notification does not indicate good or poor academic performance. You should always speak with your instructors if you are unsure of your academic status in your courses.

Receiving Flags
If you receive an academic difficulty or absence flag, please take action:
• Meet with your instructor.
• Speak with your academic advisor.
• Utilize tutoring services.
• Revise/improve study habits.
• Attend all classes.

Creating a Profile
To set up your Starfish profile, log in to Blackboard and click the “Starfish” link at the top of the page. This will bring you to the Starfish home page. From there, please take the following steps:
• Select your name in the upper right-hand corner.
• Upload a personal photo to put a face to your name by selecting the “Upload Photo” link, choosing a photo (JPEG, GIF, or PNG) from your computer, and clicking the “Upload Now” button.
• Enter any additional information and click the save button.

We Are Here to Help
A large network is here to help you achieve academic success. Your support network may include faculty, academic advisors, Campus Living staff, the Pirate Tutoring Center, and other services on campus. To find out more, select “Success Network” at the top of any page in Starfish. Search for a support service or scroll through the list of services.

Contact Information
Please e-mail us at starfish@ecu.edu if you have questions or need help.

The Pirate Tutoring Center
2300 Old Cafeteria Complex
252-737-3009
www.ecu.edu/piratetutoringcenter
tutoring@ecu.edu

For a complete student guide, please visit www.ecu.edu/advising and select “Retention Initiatives.”