



Mission of the Pirate Tutoring Center (PTC) is to provide support for students through peer academic tutoring, academic success strategies, individual assessment and consultations, and outreach initiatives, programs and services that promote retention, meeting academic requirements, and timely graduation.

Pirate Tutoring Services:

Daytime Tutoring Appointments	Evening Walk-In Tutoring	Digital Tutoring Services
Test Reviews	Course Content Workshops	Academic Success Coaching
Study Skills Workshops	STARFISH Response Program	Freshman Immersion Program

PTC Staff Members:

Elizabeth Coghille	Director	coghille@ecu.edu
Donna Davis	Peer Tutor Coordinator	davisdon@ecu.edu
Robin Melendez	Technology Learning Specialist	melendezr@ecu.edu
Victoria Martin	Learning Specialist	martinv14@ecu.edu
Aisha Powell	Academic Mentoring Specialist	powellai@ecu.edu
Monique Barrett	Administrative Assistant	barrettk@ecu.edu
Joshua Branch	Technology Support Specialist	branchj14@ecu.edu

** The Pirate Tutoring Center is an Academic Affairs service reporting to Dr. Jayne Geissler, Executive Director of Undergraduate Studies and Retention Programs.

2013-2014 Center Achievements:

- 402 Tutors
- 5,274 individual students tutored for a total for 27,975 tutoring visits
- 1,905 students utilized digital tutoring for a total of 18,575 digital sessions viewed
- 49% (n=2,364) of students visited 3 or more times



Tutoring Services:

Tutoring services are provided by daytime appointment, 11am to 5pm Monday to Friday and night walk in sessions 6:30pm to 9pm, Monday to Thursday.

Digital tutoring is offered on Black Board. The combination of digital and face to face tutoring has been found to be the most effective tutoring method, resulting in increased student course passage rates (earning an A, B, or C grade).

PTC Face to Face Tutoring Services:

Digital Tutoring Services:

Academic Year	Number of Tutors	Number of Tutees	Number of Tutoring Sessions
2013-2014	402	5,274	27,975
2012-2013	472	4,785	23,792
2011-2012	369	4,305	13,651
2010-2011	299	4,109	11,412
2009-2010	186	2,366	6,324
2008-2009	99	1,254	2,344

Subject	Number of Students	Number of Videos Viewed	Number of Hours Viewed
BIOL 2140/2150	394	5,483	2,206.24
CHEM 1120/1130	483	5,084	1,075.71
CHEM 1150/1160	519	3,733	684.14
MATH 2283	64	221	18.58
PHYS 1250/1260	429	4,013	650.87
Study Skills	16	41	2.51



Tutor Crew

The PTC Tutor Crew reached 402 tutors for AY 2013-2014 and consisted of paid tutors, volunteer tutors, and tutors sponsored by academic departments and specific grants.

The PTC worked in collaboration with College Star grant, Title III grant and UNC-GA special funds to hire Embedded, Daytime, and Student Veteran tutors.

Tutors were selected by faculty recommendation, academic standing, and interview process. All PTC tutors are required to participate in CRLA Training, levels 1-3.

- 94% of Tutors completed certification in 2013-2014.

Tutor training processes are coordinated by PTC staff member, Donna Davis.



STARFISH

STARFISH is an early academic alert and retention tool that facilitates communication among faculty, students, and support personnel.

- 33% increase in STARFISH notifications
- 77,441 notifications were raised
- 949 faculty participated
- 53,611 PTC service referrals were sent to students

The STARFISH early alert program is coordinated by John Trifilo.

Technology Expansion

The PTC has expanded tutoring delivery options for tutors as a part of an effort to infuse elements of Universal Design for Learning into tutoring services.

Tutors utilize a variety of technology tools including:

- iPads
- Think Pad tablets
- Tegrity Lecture Capture
- LCD Display Monitors
- Computers

Technology services are coordinated by PTC staff member Robin Melendez.

Tutor training sessions for technology devices have been conducted by PTC staff member Joshua Branch.