Welcome to Starfish

What is Starfish?

Starfish Retention Solutions™ is an early alert and connection tool used by East Carolina University to support student academic success. Working through Blackboard, Starfish enables instructors to give praise or raise concerns regarding your academic performance within a course. Called “kudos” and “flags”, these notifications are sent to your ECU email account and copied to your advisor.

*Please note that NOT all instructors will be using Starfish. You may have several instructors who do NOT raise flags/kudos. Not receiving a Starfish notification does NOT indicate good/poor academic performance. You should always speak with your instructor if you are unsure of your academic status in the course.*

What to do if you receive an Academic Difficulty or Absence Flag?

★ Take Action! ★ Speak w/your Academic Advisor ★ Revise/Improve Study Habits
★ Meet with your Instructor ★ Utilize Tutoring Services ★ Attend All Classes

We are Here to Help You Be Successful!

A large network is here to help you achieve academic success. Your support network may include faculty, academic advisors, Campus Living staff, the Pirate Tutoring Center, and other services on campus. To find out more, select “Success Network” at the top of any page in Starfish. Search for a support service or scroll through the list of services.

The Pirate Tutoring Center (PTC) is located in 2300 Old Cafeteria Bldg. Contact the PTC at 737-3009 or at tutoring@ecu.edu. Visit the PTC webpage at http://www.ecu.edu/piratetutoringcenter/.
You can find other available resources at http://www.ecu.edu/, or http://www.ecu.edu/advising/.

Set-up Your Starfish Profile

Log in to Blackboard and click the “Starfish” tab at the top of the page. This will bring you to the Starfish homepage.

1. Select your name in the upper right hand corner.
2. Upload a photo to put a face to your name.
   a. Select the Upload Photo link.
   b. Browse for a photo on your desktop (JPEG, GIF, and PNG).
   c. Click the Upload Now button.
3. Enter any additional information and click the save button.

Have questions? Need help?

Email: starfish@ecu.edu
For a more information, please visit http://www.ecu.edu/piratetutoringcenter/