

HIGHER ONE

Higher One is the company through which ECU refunds are distributed.

Students have 3 options when receiving refunds:

1. Directly deposited into ECU OneAccount (1 day or less)
2. Deposited to another bank of student's choice (2-3 business days)
3. Mailed, as a paper check, to the designated address (5-7 business days)

For questions, visit www.ecucard.com, or call Higher One directly at 1-866-663-1313.