

East Carolina University®

Tomorrow starts here.



Family Guidebook 2011–2012



Welcome

Dear Pirate Parent,

Welcome to East Carolina University!

As your student prepares for the transition to college, we understand that you are going through a similar type of transition. The Office of Student Transitions and First Year Programs has been established to help support you through this process in a variety of methods. The Family Guidebook contains valuable information about what to expect during the first year of college. Familiarizing yourself with the information regarding campus resources, policies, procedures, dates, and events outlined in this guidebook will prepare you to help your student maximize his or her first-year experience at ECU.

We hope that you will find our campus to be an inviting place with professionals ready and willing to help you and your student transition into the college environment. We look forward to assisting you to ensure that your student's experience is a successful one. Feel free to contact us if we can be of assistance in any way.

Sincerely,



Mary Beth Corbin, Director
Office of Student Transitions and First Year Programs



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Greenville Information

GREENVILLE

Greenville is located in Pitt County in the north-central coastal plain of eastern North Carolina. The city lies about 80 miles east of Raleigh, the capital city of North Carolina, and is about 85 miles west of the Atlantic Ocean.

Pitt County has a population of 156,081, while the city of Greenville has a population of 79,629 and offers a relatively mild climate. The average summer temperature is 84 degrees Fahrenheit, while the average winter temperature is 44 degrees Fahrenheit. The average yearly rainfall for Pitt County is about 48.24 inches.

LODGING

The Greenville Convention Center and Visitors Bureau can provide you with the latest information on events happening in the Greenville area, as well as a list of local lodging options. Staff can be reached at **252-329-4200** or by calling, toll-free, **1-800-537-5564**. You may want to visit their website at www.visitgreenvillenc.com, or e-mail them at info@visitgreenvillenc.com.

PARKING AT ECU

Visitors, or individuals not enrolled or employed by the university, must display a parking permit while using campus parking spaces. Visitor permits are issued by the Department of Parking and Transportation Services located at 305 East 10th Street near McDonald's. This permit temporarily registers the vehicle and allows parking in the B1, B3, B5, and C zones for a fee of \$4 a day or \$10 per week.

Metered spaces also are available in various marked locations on campus. Please note that any meter must be activated or it is considered an invalid parking space.

Visitors are expected to comply with university parking and traffic regulations and are held responsible for citations issued for incorrect or improper parking.

For more information, contact the Department of Parking and Transportation Services at 252-328-6294 or check our website www.ecu.edu/parking.

TRAVEL TO AND FROM GREENVILLE

The Pitt/Greenville Airport (PGV) is located about six miles from East Carolina University. The airport is served by US Airways Express. While there is no shuttle service, local cabs are available.

The Raleigh Durham Airport (RDU) is located approximately 95 miles west of ECU. Students often share rides to the airport with friends.

Another option is taking Amtrak to Raleigh. Amtrak departs from Wilson (35 miles from Greenville) or from Rocky Mount (38 miles from Greenville). Students can take Amtrak to Raleigh, Winston-Salem, Greensboro, Charlotte, and beyond. Trains also run north to Richmond, Washington, DC, Baltimore, New York, and more. Please consult www.amtrak.com for more information.

Greyhound bus line also has a station in Greenville, located close to campus on 14th Street. Greyhound runs to many locations across North Carolina, including Raleigh, as well as across the nation. Go to www.greyhound.com for more information.





Preparing Your New Pirate

It's now more important than ever for your student to make wise decisions. The choices made in college can have serious consequences for years to come. The college experience provides many opportunities for choices, and some students feel overwhelmed at the new responsibility. "Where will I live? What should my major be?" These major life choices are difficult enough, but college brings with it many other situations that will require your student to make decisions.

This section is designed to assist you as you talk with your student about his or her transition to college. Listed are various topics that you and your student should be aware of, including tips on items you should discuss and suggestions for campus resources that can assist you.

SOCIAL MEDIA

Talk to your student about what he or she is posting on sites like Facebook, Twitter, and others. Many colleges and employers review these sites for information about applicants. What would a potential employer think about his or her posts and pictures? Encourage him or her to think carefully before posting online, as anything posted may be available for many years, even if deleted by your student.

FAMILY EXPECTATIONS

It is important for you to talk to your student about your expectations. You may think your student understands what you expect, but you may have different thoughts about the college experience. Some items to think about and discuss with your student are listed below.

Grades—What grades do you expect of your student? What are the consequences if those grades are not achieved? The grading system in college is often a lot different than high school. Many times a C is given for average work, a B for above average work, and an A for exceptional work. Many majors require at least 2.5 GPA for admittance, which is between a C average and B average.

Finances—How much (if any) money will you be giving your student? Will this be weekly, monthly, or by semester? Is he or she expected to get a part-time job to help with college expenses or fun? Studies have shown that students who work an average of 15–20 hours a week are actually better at managing their time. If a student's workload exceeds 20 hours it negatively affects their GPA. On-campus

employers are typically more understanding of a student's schedule than off campus employers. You should also make sure that your student knows how to make and stick with a budget. Students should know how to use a checking account and how to balance that account. Credit cards can be very beneficial for students when used wisely for items purchased online, like plane tickets, an emergency, or to build a credit history. However, students can quickly get into debt with credit cards. Discuss the pros and cons with your students before they arrive at college, as well as protecting them from identity theft.

Visits Home—How often do you expect your student to come home? When students do come home, what are the rules? Will there be a curfew? Will he or she be expected to help out with chores? How much time will be spent at home when visiting? Many times students want to visit with friends when they come home and are at home with family only a small percentage of time.

Encourage your student to stay on campus during the weekends. There are many campus events students can attend and this helps connect students with others as well as the university.

Discussing expectations with your student can help avoid many misunderstandings throughout the semester.

RELATIONSHIPS

Students experience many changing relationships during their first semester at college. Some of these are detailed below.

Roommate—Students are often sharing a room with someone for the first time. Campus living has created roommate contracts to help with setting up boundaries and understandings between roommates. If your student experiences a conflict with their roommate, encourage open communication between them. Give them the tools to have an open and honest dialogue without harsh confrontation. Many students believe that they will be best friends with their roommates, much like in the movies. Assure them that they do not have to be best friends with their roommate, and in fact, it's probably better that they are not. ECU's Student Legal Services can assist students with creating roommate contracts and mediating disputes.

Friends—Students will be developing new

friendships in college. These develop and change throughout the first year, as students discover who they are and as they learn about their friends. Some students develop friendships quickly and easily while others take time to find their niche. Encourage students to get involved in a club or organization where they can find friends with similar interests and values.

Significant Others—Many students will enter into a significant relationship while in college. Please discuss healthy relationships and the importance of open communication with your student. Also discuss with your student the importance of safe sex and making smart decisions.

CAMPUS SAFETY

East Carolina University is home to thousands of students, faculty, and staff. In addition, thousands of visitors come to our campus for business, sporting, cultural, or educational events. The ECU Police department works to make our campus safe (see p. 21 for more information). There are several measures your student can take to increase their safety.

- Don't admit anyone to the residence halls.
- Don't prop open external residence hall doors.
- Keep doors locked, even if he or she is just going down the hall for a few minutes.
- Don't walk alone at night. Contact an ECU Student Patrol Officer for a safety escort to be accompanied back to his or her room at night.
- Report any unusual or suspicious activity to ECU Police immediately **252-328-6787**.
- Program 911 and ECU Dispatch **252-328-6787** into their cell phone.
- Become familiar with the Emergency Blue-Light phones on campus.

TIME MANAGEMENT

Many students enjoy the new freedoms and responsibilities that come with attending college. With new activities, classes, and living arrangements, some students struggle to manage their time wisely. What seems like free time is actually quite busy. Without parents there to remind them of meetings and activities (or even to wake up for class in the morning!), some students get behind or miss important events, which leaves them feeling more stressed than before. Some of the time considerations are explained below.

Class/study Time—Even though a student may only spend around 15 hours in class each week, to be successful he or she should spend at least 30 hours outside the classroom studying, doing homework, and preparing for class. Talk to your student about the need to dedicate enough time to schoolwork.

Getting to class—Will your student live off-campus? Will he or she have to travel to areas such as Minges, Belk, or the Allied Health campus for class? If so, talk to your student about how he or she will get from one area to another. ECU's Transit system provides bus service from many area apartment complexes, as well as to the various campus buildings that may be out of walking distance. Students should remember to plan for bus delays, traffic, and distance when setting their course schedule, and be sure to leave early enough to get where they are going.

Waking Up—How is your student going to wake up each morning? Remind your student that you are not going to be there to wake them up, or to keep them going in the morning as they prepare for class or hit the snooze button too many times. Some parents want to be helpful, and do this by calling the student each morning. While this may seem like a good solution, it will not help students manage their time and will make them too dependent on you.

Work—To help with expenses, many students will get a job during college. As you saw in the section on Family Expectations for Finances, working 15-20 hours a week can help students manage their time wisely. Make sure your student plans his or her academic work first before committing to a job.

Social Activities—ECU offers a multitude of opportunities for students to get involved on campus, from student organizations to Student Activities Board activities, residence hall programs to movies, and more. These events, while fun, are actually very helpful for your student's development and transition to college. Talk with your student about getting involved, as being engaged in these programs can help with time management. Make sure they do not get overextended though, and only commit to those things that truly interest them and those for which they have enough time.

DRUGS AND ALCOHOL

East Carolina University invites you to partner with us to reduce alcohol misuse on campus. A significant step in this partnership is your discussion with your student about his or her behavior regarding alcohol. We realize that many of you have already had this type of discussion, and for that, we sincerely thank you!

Parental involvement and communication regarding student behavior can greatly affect student decision-making. Students who engage in these discussions with their parents/guardians have greater academic success and have fewer disciplinary issues in college.

TIPS FOR COMMUNICATING WITH YOUR STUDENT ABOUT ALCOHOL:

- Set clear, realistic expectations for academic performance.
- Stress that excessive consumption of alcohol can be toxic and even fatal.
- Make it very clear that underage alcohol consumption and driving are against the law and very dangerous.
- Let your student know what expectations you have regarding his or her use of alcohol.
- If your student drinks, emphasize safety and low-risk choices.

Low-risk Drinking: (the safest choice is not drinking!)

- Being 21 or older
- Planning a safe way home from the party before the party
- Eating a meal prior to consuming any alcohol
- Drinking no more than one drink per hour
- Consuming soda or other non-alcoholic drinks sporadically throughout the evening
- Not letting drinking behavior interfere with academic success
- Having friends “watch out” for other friends to assure safety

A few stark facts regarding alcohol consumption and U.S. college students:

Alcohol contributes to:

- 30% of academic failures
- 75% of violent behavior
- 50% of injuries
- 80% of sexual assaults

ANOTHER FACT:

ECU students have provided us with a wealth of information through online and traditional surveys. Recent research demonstrates that the drug and alcohol use of ECU students closely mirrors the alcohol and drug use of students at colleges nationwide. However, our goal is not for us to be average, we are continually seeking improvement.

Required web-based alcohol education for freshmen: Please be advised that all first-semester ECU freshmen under the age of 21 are required to complete an online alcohol education program called College Alc. Your student must complete this approximate 75-minute course by the first Friday in October in order to be able to register for spring semester classes. Like other universities, ECU is offering this online program, free of charge, in order to be proactive about our alcohol education and safety messages to our students. We have had 99+% completion rate the past several years and we know through our evaluation of the program that students are learning important information and also find this program quite beneficial. The Pitt County ABC

Board has been very generous with providing ECU funding to help support this initiative. Your student will be receiving more information about this program during Orientation and again prior to their arrival on campus, as well as after arrival. Students will be able to access the program after they receive the e-mail with their student password specific to this program in early August.

If you or your ECU student have a concern about their consumption of alcohol or other drugs of abuse, the ECU Center for Counseling and Student Development provides free and confidential consultation and counseling to any enrolled student. The Center for Counseling and Student Development is located in 137 Umstead Hall and can be contacted at **252-328-6661**.

The Counseling Center and other offices in Student Affairs also offer a wide array of face-to-face substance abuse prevention programming to many student groups, classrooms, and residence halls in our efforts to be pro-active regarding the decision making skills and safety of our students. An important point to note is that students who engage in the great out-of-classroom activities that ECU offers have a lower risk of incurring alcohol related violations, report better social adjustment to college life, and also have an increased probability of remaining in college as successful students. Excellent examples of these activities are any of the programs offered through the Campus Recreation and Wellness Center and Mendenhall Student Center. Please refer to these offices in this guide for further information.





Parenting Your New Pirate

PARENTING YOUR COLLEGE STUDENT

Adapted from the Arizona State University Parents Association newsletter

By Martha Dennis Christiansen, Director of Counseling and Consultation

Parents continue to play a vital role in the lives of their college-age children. Whether you are sending your first child off to college or your last, it's natural to have questions and concerns about the experiences your student will encounter. Researchers have found that close relationships with one's parents help a student to adjust to college life, to make effective career and relationship choices, and to develop self-confidence and a sense of personal autonomy.

TOP 10 TIPS FOR PARENTS

10. Learn all you can about the university. Knowing what resources are available can be reassuring to you and your student.

9. Give your student the opportunity to express new viewpoints and opinions. Try to remain open and nonjudgmental when your student shares his or her new experiences with you. Remember, in adulthood most students eventually share their family's values.

8. Be aware of unusual changes in your student's personality or lifestyle. It is not always easy to assess problems from afar, but students do send out signals for help. Encourage your student to contact the Counseling Center for help.

7. Talk to your student about overall "wellness." Especially during stressful periods, it helps to get enough sleep, to eat healthful meals, and to exercise. Encourage your student to spend some time recharging—doing special things that are pleasurable.

6. Promote independent problem solving. Many times, students still want their parents to intervene when a problem arises. Resist the temptation to call the university or to give quick answers. It is best if your student tries to handle the situation on his or her own and to make decisions.

5. Allow space for your students to set the agenda during some of your conversations. If your student needs support, the subject is more likely to come up if you are not probing for information. It is fine to ask questions but not too many!



4. University life can be stressful at times even though it is full of discovery, inspiration, good times, and good people. Accept both the highs and lows of your student's experience.

3. Be realistic about financial matters, academic achievement, and the choices your student is making. Many students and their parents begin the year with detailed plans and specific expectations. Life (and the university) may not always conform to the road map one expects to follow.

2. Accept your student for who he or she is. Remember that the university experience is a period of exploration and search for identity.

1. Stay in touch. Even though your student is experimenting with independent choices, he or she still needs to know that you're there and are available to talk over both normal events and difficult issues. Make arrangements to write, e-mail, or call on a regular basis.

PARENTING A FIRST-YEAR COLLEGE STUDENT FROM A STUDENT'S PERSPECTIVE

Your student, along with two million others across the country, is about to enter a time that is both exciting and challenging, a period of joy, discovery, and possibly disappointment. These students are beginning four important years of their lives, and they will leave college as different people. You are entering this period with your student, and you will experience the same happiness and defeats as they do—secondhand but just as vividly.

The suggestions on the following pages are purposely subjective and written by a student not long after graduation. They are based mostly on careful observations of mistakes and/or breakthroughs made by her parents and the family members of her friends.

Rule #1: Don't Ask Them if They Are Homesick

The power of association can be a dangerous thing. A friend once told me, "The idea of being homesick didn't even occur to me, what with all the new things that were going on, until my mom called one of the first weekends and asked, 'Are you homesick?' Then it hit me."

The first few days and weeks of school are packed with activities and meeting new friends. The challenge of meeting new people and adjusting to new situations takes a majority of a freshman's time and concentration. So, unless they're reminded of it (by a well-meaning parent), students will probably escape severe bouts of homesickness.

And, even if they don't tell you during those first few weeks, they do miss you.

Rule #2: Write (Even if They Don't Write Back)

Although first-year students are typically eager to experience all the "away-from-home" independence they can during the first few weeks, most are still anxious for family ties and security. This surge of independence might be misinterpreted by sensitive parents as rejection, but most first-year students would give anything for some news of home and family, however mundane it might seem to you. There's nothing more depressing than a week of empty mailboxes. (Warning—don't expect a reply to every letter you write. The "you-write-one, they-write-one" sequence isn't always followed by college students, so get set for some unanswered letters and e-mails.)

Rule #3: Ask Questions (But Not Too Many)

College freshmen are "cool" (or so they think) and tend to resent interference with their new lifestyle,

but most still desire the security of knowing that someone is still interested in them.

Family curiosity can be obnoxious and alienating or relief-giving and supportive, depending on the attitudes of the persons involved. "I-have-a-right-to-know" questions with ulterior motives or nagging questions should be avoided. However, honest inquiries and other "between-friends" communication and discussion do much to further the family/first-year student relationship.

Rule #4: Expect Change (But Not Too Much)

Your student will change as he or she engages in new experiences (either drastically within the first few months, slowly over four years, or somewhere in between). College and the experiences associated with it can affect changes in social, vocational, and personal behavior and choices. A shy first-year student may become a leader in student government; a pre-med student may discover that biology is not so interesting after all; or a high school "radical" may become a college egghead.

You can't stop change. You may not even understand it, but it is within your power (and to you and your student's advantage) to accept it. Remember that your student is basically the same person you sent away to school, aside from such interest changes and personality revisions. Don't expect too much too soon. Maturation is not an instantaneous or overnight process, and you might well discover your student returning home with some of the habits and hang-ups, however unsophisticated, that you thought he or she had "grown out of." Be patient.

Rule #5: Don't Worry (Too Much) About "Up One Minute, Down the Next" Phone Calls or Letters

Parenting can be a thankless job, especially during the college years. It can be a lot of give and only a little take. Often, when troubles become too much for a student to handle (a flunked test, ended relationship, and shrunken T-shirt all in one day), the only place to turn, write, or dial is home. Often, unfortunately, this is the only time the urge to communicate is felt so strongly, so you never get to hear about the "A" paper, the new boyfriend or girlfriend, or the domestic triumph.

In these "crisis" times, your student can unload trouble or tears, and after the catharses, return to their routine, relieved and lightened, while you inherit the burden or worry.

Be patient with those nothing-is-going-right-I-hate-this-place phone calls or letters. You're providing



a real service as an advice dispenser, sympathetic ear, or punching bag. Granted, it's a service that may make you feel lousy, but it works wonders for a frustrated student.

Rule #6: Visit (But Not Too Often)

Visits by family, especially when accompanied by shopping sprees and dinners out, are more of the events that first-year students are reluctant to admit liking but would appreciate greatly. Pretended disdain of those visits is just another part of the "first-year syndrome." These visits give the student a chance to introduce some of the important people from both home and college life to each other.

Additionally, it's a way for family to become familiar with and more understanding of their student's new activities, commitments, and friends. Spur-of-the-moment surprises are usually not appreciated. (Preemption of a planned weekend of studying or other activities can have disastrous results.) It's usually best to wait for Family Weekend to see your student and the school; that way, you may even get to see a clean room.

Rule #7: Do Not Tell Your Student That "These Are the Best Years of Your Life"

The first year (and the other three as well) can be full of indecision, insecurity, disappointment, and, most of all, mistakes. They can also be years full of

discovery, inspiration, good times, and people; it's not always the good experiences that stand out. Any family member who believes that all college students get good grades, know what they want to major in, always have activity-packed weekends and thousands of close friends, and lead carefree lives is wrong. So is the family who thinks that being "college-educated" means mistake-proof. Family members who perpetuate and insist upon the "best years" stereotype are working against their student's already difficult self-development. Those who accept and understand the highs and lows of their student's reality are providing support and encouragement where it's needed most.

Rule #8: Trust Them

Finding oneself is difficult enough without feeling that the people whose opinions you respect most are second-guessing you.

One of the most important things my mom ever wrote me during my four years at college was this: "I love you and want for you all the things that make you the happiest; and I guess you, not I, are the one who knows best what those things are."

She wrote that during my senior year. If you're smart, you'll believe it, mean it, and say it now.

Adapted from Michelsen, J., Parenting a College Freshman, Peoria: Bradley University (1976).



STRESS PERIODS FOR STUDENTS

Certain times of the year can be more difficult than others, and additional support for your student can be helpful and encouraging. Please remember that this is only a guide designed to help you understand the types of pressures encountered by college students. These stress periods affect each student in different ways.

September and October

- Students, especially new ones, experience homesickness.
- First-year students begin to realize that life at college is not as perfect as they were led to believe by family, teachers, counselors, and friends.
- Midterm workload pressures are followed by feelings of a sense of accomplishment.
- Excitement about the holidays begins to grow.

November and December

- Academic pressure mounts because of procrastination, difficulty of work, and lack of study skills.
- Economic anxiety—funds from family and summer earnings begin to run out and loans may become due.
- Anxiety increases as final exams approach and papers are due.
- Students look forward to the holidays and a break from school.

January and February

- Some students experience another bout of homesickness while others are happy to be back with new friends.
- Depression increases as students get tired of winter and being inside.
- Students begin thinking about changing majors or transferring schools.
- Students make decisions about where to live next year.

March and April

- Academic pressures increase because of midterms.
- Students begin worrying about summer jobs.
- Excitement about the approaching warm weather of spring and summer heightens.

May

- Anxiety develops because of the realization that the year is ending. Students will miss their friends, and/or they may not have done as well academically as they had hoped.

The following hints may provide additional support for your student during these stress periods:

- Send care packages, including cookies and candy, small personal items, seasonal items, and a little extra money. A piece of home in the mail makes the student feel less far away.

- Keep the letters, e-mails, and phone calls coming even if your student is a little lax in returning them. It will keep him or her from feeling forgotten.
- Teach your student laundry techniques, especially hints on how much soap to use and never to wash new jeans with white shirts.
- Encourage your student to get involved. It is a great way to meet new people.
- Be aware that a large amount of learning takes place outside the classroom.
- Visit your student on Family Weekend or possibly another time during the year. A tour of campus enhances a sense of belonging, and a visit with friends enhances his or her pride in you.
- Allow your student room to grow and experiment as he or she tests newfound independence.
- Be patient; college life requires lots of adjustments.
- Relax and hope that they have learned all the things you have spent many years teaching them.
- Avoid turning your student's room into the den you always wanted. The student should have a familiar space maintained for when he or she visits home.

SUGGESTED READING

Below we offer a list of resources that can assist you with the transition you are about to experience as your student begins his or her career at ECU. These books offer hints and suggestions on how to cope with life changes.

- *Don't Tell Me What to Do, Just Send Money: The Essential Parenting Guide to the College Years*, Johnson and Schelhas-Miller
- *The Empty Nest: When Children Leave Home*, Bovey
- *Letting Go: A Parent's Guide to Understanding the College Years*, Coburn and Treeger
- *You're on Your Own (But I'm Here if You Need Me): Mentoring Your Child During the College Years*, Savage
- *When Kids Go to College: A Parent's Guide to Changing Relationships*, Newman and Newman

PARENTS ASSOCIATION

The ECU Parents Association is an association that facilitates communications and encourages mutual understanding among the university, parents, and their communities. All parents and guardians of ECU students are members of the Parents Association and are known as "Pirate Parents" across the university. Parents/guardians are strongly encouraged to contribute to the Parents Fund, which supports the Division of Academic and Student Affairs in providing critical outside-the-classroom programs and services such as student and campus safety, alcohol/drug education,

enhancements to student health services, technology, advising, tutoring, healthy-lifestyle programming, student professional development, and parent communications. Your gift to the Parents Fund makes a difference in the life of your student.

The ECU Parents Council is the representative body for the Parents Association. Council members, chosen for their willingness to support and serve East Carolina University, provide a rich demographic representation of all parents and serve as liaisons between ECU parents, administration, faculty, and staff by communicating the needs and concerns of parents.

The Parents Council meets quarterly to review programs and policies within the Division of Academic and Student Affairs and to discuss the allocation and future growth of the Parents Fund. Members of the council actively participate in a variety of ECU events both on and off campus such as orientation, admissions open houses, Family Weekend, student and alumni leadership conferences, regional freshmen send-offs, and off-campus college fairs.

Through the Parents Association, parents have a strong voice at ECU. We invite each of you to participate in the association through giving or volunteering. If you are interested in becoming an active member of the Parents Council, you are encouraged to go to the Parents Council website for more information on how to join.

Questions about the Parents Association or Parents Council may be directed to **1-866-552-3957**, or **parentscouncil@ecu.edu**. You may also visit us at **www.ecu.edu/parentscouncil**.

PARENT SERVICES

As part of the Office of Student Transitions and First Year Programs, Parent Services is the office that supports you, as parents and family members of an East Carolina University student. You play an important role at ECU and we believe that the more you know about the university, the more you can contribute to your student's success here. Parent Services will respond to your needs and inquiries by phone, e-mail, or mail. We provide personalized help to find solutions to problems. Our office works with many faculty and staff to provide you with information that will assist you in parenting your college student.

If you can't find what you are looking for at our website, **www.ecu.edu/parents**, please contact the toll-free Parents Help Line at **1-866-552-3957**.



CAMPUS DINING

When it comes to eating on campus, students have many convenient choices. Dining halls are located near the residential areas of campus and serve breakfast, lunch, and dinner, Monday through Friday, and brunch and dinner on Saturday and Sunday. In addition, food courts, coffee and juice bars, and convenience stores are located across campus.

There are several different meal plans available to choose from, including three plans exclusively for commuter students. Each meal plan includes a Pirate Bucks account—a declining-balance account that students can use like cash to supplement meals. Meal plan members are automatically enrolled in Jam Rewards, a free membership program that rewards you just for eating on campus. For more information, call **252-ECU-FOOD**, or visit the website at www.ecu.edu/dining.

CAMPUS LIVING

Living on campus offers students an opportunity to learn and grow right in the heart of the Pirate Nation. Our residence halls have easy access to everything ECU has to offer without worrying about monthly rent payments and surprise utility bills. Your student will enjoy free laundry facilities, convenient access to dining services, as well as more time to explore and enjoy the myriad of activities available on campus. And last, but not least, your student will be right in the middle of the action and close to classes. For more information, call **252-328-HOME**, or visit the website at www.ecu.edu/campusliving.

PARKING FOR STUDENTS

Parking on the ECU campus can be challenging, but with a basic understanding and a few general facts, drivers will actually find that it is easy to navigate. It is a zoned system that is designed to manage a limited resource of spaces for a large community of staff, faculty, students, and visitors.

Parking Permits. Parking on campus is by permit only. Faculty, staff, and students at ECU are eligible to register vehicles and purchase a parking permit online at any time during the academic year based on permit availability. Purchases may be made online through a secure website—the OneStop system. Permits are valid July 1 through June 30 each year.

Freshman Parking. Freshmen (19 or fewer semester hours) are allowed to bring their vehicles to campus, but the parking allocated for their use is not right next to their residence hall. The lot for the D Zone Parking Permits is located on Curry Court off of Charles Boulevard across from Clark-LeClair Stadium. From there, a shuttle is available that students can ride to campus.

Visitor Parking. Visitor parking permits can be purchased from the Department of Parking and Transportation Services. For more information about parking, visit the website at www.ecu.edu/parking.

STUDENT STORES

ECU's Dowdy Student Stores carries new and used textbooks, along with some textbooks that can be rented for the semester. There are also some digital books that can be purchased in the store or through online partners via our store website.

School supplies and a tremendous selection of art supplies are available in our Wright Building Store. As the heart of the Pirate Nation, we also stock the widest variety of ECU logo apparel and gift merchandise. Online shopping is also available.

During orientation, parents will learn about computer requirements and the various options for textbooks, including online ordering through the store, purchasing digital versions of textbooks, renting textbooks, and a textbook reservation program that allows students to order their textbooks online and simply pick them up the week before classes start.

At the beginning of each semester, the bookstore stocks as many used books as possible to reduce book costs to students. Textbooks that faculty have determined will be used for several semesters are included in a Guaranteed Buyback Program, where the student can sell back the book at the end of the term for 50 percent of its purchase price. A sticker on the book designates it as a Guaranteed Buyback text.

ECU also has a book-buyback partnership with other colleges, where we share buyback lists. This means we can buy back more books from ECU students and also increase the number of used books



available for our students the following term. Students should explore all options when purchasing textbooks and consider when and how they must return or sell back books if they decide to withdraw from a course. Students are reminded to always keep textbook receipts.

A vast variety of computer hardware, software, and peripherals also are available. Because of its university affiliation, the Dowdy Student Stores offers technology-related items with lower prices than many outside competitors. On-campus repair service is available for Apple and Lenovo computers.

Custom orders such as school rings, nursing pins, diploma frames, graduation announcements, and caps and gowns are handled through Dowdy Student Stores.

Services offered for students' convenience include special orders, store gift cards, and a bookstore account that students and family members can add money to, or defer financial aid funds to, for buying textbooks and supplies.

Our Medical Bookstore is located in the Brody Medical Sciences Building on the Health Sciences Campus and features an extensive selection of textbooks for medical students.

In keeping with the university's mission to serve,

Dowdy Student Stores returns its profits to students in the form of scholarships, and continually seeks new products and services to assist students in the educational process.

If you have questions about textbooks or any materials for classes, please call or visit our stores in the Wright Building or the Brody Building. Visit us online at www.ecu.edu/studentstores.

Wright Building: **252-328-6731** or toll-free at **1-877-499-TEXT**

Brody Building 1S-04: **252-744-3450**

ECU 1 CARD

The ECU 1 Card Office provides the official ECU identification card to students, faculty, and staff. Several accounts are associated with the ECU 1 Card, including meal plans and Pirate Bucks, the bookstore account, and the Gold Key account. There is also a separate offline account associated with the card that can be used in campus copiers. Students must bring a valid picture ID with them to orientation in order to get their 1 Card. Acceptable forms of ID include a valid driver's license, state ID card, military ID, or passport. The 1 Card Office is located in G-521 Old Cafeteria Complex. The office may be reached at **252-328-2673**. Regular and extended hours, along with other valuable information, are posted at www.ecu.edu/1card.

Getting Involved

STUDENT INVOLVEMENT AND LEADERSHIP

Student Involvement and Leadership enhances the educational experience for all students by helping to build a sense of campus community through a wide variety of programs and services for individuals and student groups. The Department of Student Involvement and Leadership is housed in Mendenhall Student Center and is a primary point of contact for students through registered student organizations, student programming groups, Student Government Association, Greek Life, and student leadership programs. Through a broad range of co-curricular, cultural, educational, recreational, and social programs, SIL supports the university in achieving its mission of being the cultural center of the region.

Mendenhall Student Center (MSC) serves as the “hub” for the campus community, housing meeting rooms, dining facilities, the Central Ticket Office, the Campus Information Center, the Student Organization Center, the Student Government Association, and more.

Recreational programs and activities enhance individual growth and social competency of students, staff, faculty, and guests of ECU. Bowling and billiards are offered, and students can enter competitions, leagues, and tournaments.

The Student Activities and Organizations Office is committed to providing a broad range of co-curricular, educational, developmental, and social experiences by providing quality programs and support. We seek to engage students by offering meaningful opportunities that foster an appreciation of lifelong learning, individual responsibility, and human diversity. Our office is home to more than 250 registered student organizations, the ECU Student Activities Board, and major campus events. We look forward to interacting with the students, parents, faculty, and staff of the Pirate Nation. For more information, visit the website at www.ecu.edu/sao/.

The Student Activities Board is the major programming component of the student body and one of the most creative, energetic, and entertaining entities on campus. They foster student development and leadership among members by providing a hands-on, learning-oriented service to the ECU community. Students play an integral role in the selection of bands, comedians, films, lectures,



artwork, novelty attractions, etc. They also play an essential role in the day-to-day operations of the Student Activities and Organizations Office. For more information, please visit the website at www.ecu.edu/sab.

The Center for Student Leadership and Engagement (CSLE) provides a location for student opportunities and leadership experiences. Programs focus on global citizenry, diversity, leadership skills, and civic engagement. Examples of programs include **Emerging Leaders**, which provides first-year students with leadership skills and the Leadership Challenge Institute. For more information about the plethora of programs and services, visit www.ecu.edu/studentleadership.

The Office of Greek Life assists in coordinating events, fundraisers, mediating meetings, forums, general advisement over daily operations, and serves as a liaison between the undergraduate organizations and the alumni/national headquarters. Comprised of 35 fraternities and sororities with a membership of more than 1,400 students, Greek Life promotes service, lifelong learning, friendship, leadership, networking, and career opportunities. Visit them on the Web at www.ecu.edu/greeklife.

The Student Government Association (SGA) provides an official voice for expressing all students' opinions and a portal for participation in those decisions affecting students. It also provides a place where students can gain experience and training in responsible political participation. Visit them on the Web at www.ecu.edu/sga.

PIRATE ATHLETICS ... WHERE PURPLE REIGNS!

East Carolina is a member of Conference USA and competes at the NCAA Division I level with 19 teams—nine men's and 10 women's. Men's varsity sports are football (five consecutive bowl appearances), cross-country, basketball, indoor/outdoor track and field, swimming and diving, tennis, golf, and baseball. Women's varsity sports offered are volleyball, basketball, cross country, swimming and diving, soccer, tennis, indoor/outdoor track and field, golf (2009, 2010 NCAA Tournament appearances), and softball (2010 and 2011 conference champion).

Athletic events at East Carolina are filled with Purple and Gold, excitement, and fun. ECU students have the opportunity to obtain one free ticket and purchase additional guest tickets to regular-season home games. Additional ticket information is available at www.ecupirates.com or by calling the Athletics Ticket Office at 1-800-DIAL-ECU.

The ECU Educational Foundation, better known as the Pirate Club, is “the Team behind the Teams” for ECU athletics. Membership in this organization is open to all individuals and businesses. The Student Pirate Club for ECU students is ECU's largest student organization. The primary focus of the Student Pirate Club is to involve East Carolina students in an excitement-oriented organization that is committed to supporting and promoting all ECU athletic programs. Information on Pirate Club benefits and how to join the Pirate Club is available at www.ecupirateclub.com, www.ecupirateclub.com/studentpc.html, or by calling 252-737-4540.

Information about the cheerleading and dance teams is available at www.ecupirates.com. Marching band information is available at www.ecu.edu/band. An information booth for the Student Pirate Club and the student support groups will be located at the student involvement fair held during each orientation session. **Arrrrgh!**



STUDENT MEDIA

Student Media provides a valuable source of news, information, and opinions for and by students and serves as a training ground for students to gain valuable experiences in print and broadcast media. For more information about *The East Carolinian*, *Expressions*, *Rebel*, Campus 31 Television, *Buccaneer*, or WZMB 91.3 FM, visit www.ecu.edu/studentmedia.

OFFICE OF EQUITY, DIVERSITY, AND COMMUNITY RELATIONS

The Office of Equity, Diversity, and Community Relations provides leadership to the university's efforts to foster a welcoming and inclusive environment. The office promotes equity in educational opportunity, programming, and employment and promotes an environment of diversity, respect, and inclusion for all members of the university community.

The scope of the Office of Equity, Diversity, and Community Relations encompasses institutional equity, diversity, multicultural, and community/regional relations functions, and involves education, intervention, compliance, consulting, programming, outreach, and assessment. Administrators in this office monitor institutional practices in support of the principles of diversity and equity, so that these guiding principles are applied and assessed institutionally on administrative, academic, budgetary, and strategic fronts. Programs and services of the office are available to faculty, staff, students, and community partners and support a sustained diverse and inclusive learning, living, and working environment.

ECU's mission states that the university will serve as a national model for public service and regional transformation, by preparing our students to succeed in the global economy and multicultural society, and by distinguishing ourselves by the ability to train and prepare leaders. As a component of the Office of Equity, Diversity, and Community Relations, the Ledonia Wright Cultural Center's mission is to conduct activities that parallel the university's mission of increasing awareness and promoting cultural understanding. The Ledonia Wright Cultural Center, housed in the Equity, Diversity, and Community Relations unit, views cultural competence as imperative for effective leadership. Through student-focused programs, experiences, and opportunities offered by the Ledonia Wright Cultural Center, its director and staff will support the university's mission and strategic directions.

Staying Healthy

STUDENT HEALTH SERVICES

Student Health Services offers comprehensive health-care services to all students enrolled in classes on campus. The Student Health staff includes physicians, physician extenders, a nutritionist, a health educator, nurses, pharmacists, medical lab technologists, an X-ray technician, and support staff. The student-health fee included in tuition covers the office visit cost of patient encounters and also allows other services, such as laboratory testing, X-rays, and pharmacy services, to be charged at a reduced fee. Care for acute problems is provided for distance-learning students on a fee-for-service basis. Please visit www.ecu.edu/studenthealth for more information about hours of operation, services offered, and how to access care.

Nurse Line. When Student Health Services is not open, a 24-hour nurse line can be accessed by calling Student Health Services at **252-328-6841** and listening through the message for the phone-nurse access.

Health Insurance. Health insurance is a UNC System schools enrollment requirement for some degree-seeking main-campus students. Students meeting the health insurance eligibility requirements are automatically billed for the health insurance charge. Students that have current active health insurance coverage may complete an online waiver to waive out of the student health insurance plan charge. Students meeting the health insurance eligibility requirements that do not complete an online waiver will be automatically enrolled in the student health insurance plan. Please visit www.studentinsurance.com to view plan benefits, enroll, or waive out of the student health insurance plan.

Immunizations. Students are required by North Carolina law to submit verification of certain immunizations prior to attending any state-supported school. A Report of Medical History form and record of immunizations should be submitted directly to Student Health Services by fax, mail, or by dropping off the documentation in person. Students who do not submit immunizations or are missing required immunizations will be administratively withdrawn.

CAMPUS RECREATION AND WELLNESS

Campus Recreation and Wellness has it all: adventure trips, intramural sports, club sports, aquatics, adapted recreation, group fitness, a wellness center, and a team training center.

ECU's Student Recreation Center is your student's health club on campus—convenient, accessible, and

filled with activities to keep the mind, body, and spirit in prime condition. Special features include an indoor climbing wall, an outdoor pool with a lounging deck, a 10,800-square-foot exercise area with weight machines, an indoor track, three aerobics rooms, and racquetball courts. From outdoor adventure trips to group fitness classes, yoga to dance, water sports to lacrosse, and everything in between—your student won't be bored here.

An extensive offering of club sports and intramural teams provide plenty of opportunities for those who are seeking competitive and recreational outlets.

The Wellness Center offers outreach programs and trains students to be wellness leaders. Wellness leadership opportunities are available through the Wellness Living Learning Community, Healthy PIRATES Peer Health Education program and more. There are also accommodations for individuals with disabilities and programs for youth and family. Campus Recreation and Wellness also offers a challenge course and a 50-foot alpine tower, Frisbee golf course, the Blount Recreational Sports Complex with 10 flag-football and soccer fields and five softball fields, and the North Recreational Complex, which includes eight multisport fields, a six-acre lake, and a field house. To learn more, visit www.ecu.edu/crw.

CENTER FOR COUNSELING AND STUDENT DEVELOPMENT

The center's goal is to enhance personal growth through developmental and therapeutic programs and services that help students develop skills, acquire knowledge, and understand themselves and others. The center offers free, confidential services that focus on the academic and personal concerns that many college students face.

Because settling in at college can be a challenge for any student, the Counseling Center is available to students who need help sorting out personal difficulties and choices. Some reasons first-year students might seek services are coping with feelings of loneliness and homesickness, adjusting to an increase in academic stress, or trying to fit into a new environment. Other reasons students seek services include, but are not limited to, anxiety, depression, relationship difficulties, and substance-abuse issues. The center offers individual and group counseling, psychiatry services, educational programming, and crisis services. All services are free and confidential. Students can schedule an appointment with one of the center's counselors by calling **252-328-6661**. Log on to www.ecu.edu/counselingcenter for more information.



CAMPUS SAFETY

One of ECU's most important priorities is making sure that your student stays safe. The campus safety division, housed in the ECU Police Department, promotes a safe environment through awareness and educational programs. ECU uses state-of-the-art security and safety technology to enhance its efforts. Sworn officers patrol the campus on foot, on bicycles, and in marked and unmarked patrol vehicles.

Bicycle Registration. This free service is required, and it helps prevent theft and identify recovered bicycles. Forms are available from the ECU Police Department or Parking and Transportation Services.

Lost and Found. The ECU Police Department is the lost and found for valuables such as wallets, purses, and keys.

Motorist Assistance. Should a vehicle emergency occur on ECU property, students should contact the ECU Police Department or use a blue-light phone. Officers will help with the problem or contact appropriate assistance. Motor-vehicle accidents occurring on campus should be reported immediately to the ECU Police Department.

Operation ID. In an effort to prevent theft and help identify recovered items, students' valuables are engraved with their driver's license number. The police department urges students to take advantage of this free service during Operation ID sessions offered in the residence halls.

Residence Hall Liaison Program. Each residence hall is assigned a police officer to act as a liaison between the students and the department. The officer is responsible for the security of the hall and works with the residence hall coordinator on special educational programs.

For more information on the department's activities or to review crime statistics, visit the ECU Police Department website at www.ecu.edu/police. Contact the department at **252-328-6787**.

ECU ALERT EMERGENCY COMMUNICATION

College campuses are faced with a number of possible threats, from severe weather to chemical spills to crime. ECU uses all possible means to protect the campus community and provide prompt information

to students and their families during emergency situations. Being prepared for an emergency is everyone's responsibility. Students should learn how and where to obtain campus information and what to do in potentially dangerous situations.

For instance, after an overnight storm with snow, ice, or even a hurricane, ECU makes every attempt to announce any pertinent decisions such as delaying the start of classes or closing campus for the day by 6:00 a.m. If conditions worsen as the morning progresses, it may be later when a decision is made. It is also possible that a mid-day storm could cause an early closing of the campus or cancel night classes and activities.

Students will learn of campus closings and other announcements through ECU's multi-faceted Alert Notification System. Should a severe weather incident or other dangerous situation





occur, students, employees, and parents can find information regarding university status at the following sources:

- ALERT website linked from the ECU home page, **www.ecu.edu**. (The direct link to this page is **www.ecu.edu/alert/**.)
- Campus e-mail
- Alert pop-up messaging system (software available to download windows-based systems through **www.ecu.edu/alert/**)
- Information screens found in buildings throughout campus
- Campus Emergency Hotline, **252-328-0062**
- Text messaging to personal cell phones registered for the service
- Greenville area TV and radio
- Campus-wide amplification system

Students can register a cell phone number via OneStop Mobile to receive Alert text messages. Simply login to OneStop and “personalize” your

“mobile settings” to add your cell phone. Follow the instructions to add your cell phone for text messaging. Text messages are sent only in the most critical of circumstances, such as a campus tornado warning or class delays or cancellations due to severe weather. No promotional messages or advertisements are sent. For full instructions and more information, visit the ECU Alert website **www.ecu.edu/alert**.

While cell phone registration is strongly encouraged, it should not be the most relied upon method of communication. Once the university sends an initial message, the length of time it takes to be delivered to the student cannot be guaranteed.

Knowing where to find information BEFORE an incident occurs is the best way to be prepared. Students and parents should visit **www.ecu.edu/alert** to learn more.

Services and Resources

ACADEMIC ADVISING

During orientation, your student will be assigned an academic advisor based on his or her intended major. ECU has more than 100 majors and it is important that your student investigates major options PRIOR to orientation. Your student can find the current list of majors at www.ecu.edu/cs-acad/advising/majors.cfm.

Students should also check to ensure that the major in which they are interested is available at ECU. It is very important for parents and students to understand that many students enter college considering one major but change their minds once they learn more about the requirements for their intended major or redefine their interests.

At ECU, we have specialized advisors who have been trained to help students who are undecided or reconsidering their major. Parents can also assist students during this discovery process by encouraging them to interview or shadow professionals in various careers. Regardless of whether your student has a clear vision of their career direction or has not yet defined their career path, professional advisors are available and committed to help each student navigate the academic system at ECU.



PREPROFESSIONAL ADVISING CENTER (PPAC) FOR ALLIED HEALTH, DENTISTRY, MEDICINE, AND LAW

One of the main purposes of the center is to support students as they work toward their ultimate goal of acceptance to a health-related graduate and/or professional school. ECU students often have an interest in applying to the Brody School of Medicine, the ECU School of Dental Medicine, or to one of the allied health graduate programs such as occupational therapy, physical therapy, or physician assistant studies. The advisors in the PPAC provide assistance to students interested in the professional programs at ECU, as well as professional programs at other institutions, by guiding them through the steps necessary to gain admission. Students who plan to apply to any medical or health-related graduate degree program (medical, dental, OT, PT, or PA) must choose an undergraduate major of their choice. There are no specific recommended majors for these programs. “Pre-med,” “pre-dental,” and “pre-law” are not undergraduate majors at ECU.

Two Allied Health professional advisors in the PPAC work directly with undergraduate students who intend to major in Allied health sciences. These majors include: clinical laboratory science, health services management, rehabilitation services, and speech and hearing science.

The center’s staff also supports students in their quest to pursue careers in law and a host of other medical professions: pharmacy, optometry, podiatry, veterinary medicine, etc. Special programs are available throughout the year to help prepare students. Register on their website, www.ecu.edu/ppac, to be notified of programs dealing with everything from course requirements, information sessions, graduate admission test preparation, and applying for the primary care physician’s shadowing program.

The PPAC is in room 2500 of the Old Cafeteria Complex and is open Monday–Friday from 8:00 a.m.— 5:00 p.m. Students are welcome to visit the center, attend programs, or call for individual appointments at **252-328-6001**.

THE OFFICE OF STUDENT TRANSITIONS AND FIRST YEAR PROGRAMS

The Office of Student Transitions and First Year Programs is here to help your student become a

successful student at ECU. From the beginning of New Student Orientation to the end of the first year, we provide a variety of programs and services designed to make your student's adjustment to being a college student a smooth one and to prepare them for academic success. In addition to New Student Orientation, the Office of Student Transitions and First Year Programs also coordinates the COAD 1000 (freshman seminar) course, the Pirate Read, and helpful publications like the "Semester at a Glance," and more.

The Office of Student Transitions and First Year Programs is also here to support parents of first-year students. Each month, we will e-mail a newsletter addressing student transition issues and provide you with other information. Please contact the center if you would like to receive this newsletter. Feel free to visit our website, www.ecu.edu/ostfyp, or contact our office directly at **252-328-4173** with questions or concerns. The Office of Student Transitions and First Year Programs is located in 210 Mendenhall Student Center.

THE REGISTRAR'S OFFICE

The Registrar's Office provides assistance to students at East Carolina University dealing with academic policies and procedures. Services provided include: academic appeals and exceptions to academic policies, graduation issues and concerns, over hour approvals, permission to take courses at other colleges and/or universities, withdrawals from the university, and other concerns related to academic policies and procedures.

The office is located in the Whichard Building. More information on services provided by the Registrar's Office can be found at www.ecu.edu/registrar.

PIRATE TUTORING CENTER

The Pirate Tutoring Center is located on the first floor of Joyner Library, Suite 1015. The center offers services including the following:

Free evening tutoring: Walk-in course content tutoring is available fall and spring semesters at the Joyner Library on Tuesdays and Wednesdays from 6:30 p.m. to 9:00 p.m. Tutoring focuses on many 1000 and 2000 level courses.

Free daytime appointment tutoring is available Monday-Friday at the PTC main office. Daytime tutoring is offered both fall and spring semesters as well as both summer sessions. Students should contact **252-737-3009** for more information.

Study-skills coaching. The Pirate Tutoring Center can help identify students' study-skills strengths and improve weaknesses. Specialized workshops and other academic events are designed to help students succeed.

Study-skills assistance is also available at the Pirate Tutoring Center website, www.ecu.edu/piratetutoringcenter.

For PTC services, students should call **252-737-3009** for an appointment or e-mail tutoring@ecu.edu.

OFFICE OF THE DEAN OF STUDENTS

The Office of the Dean of Students is the campus resource for addressing and responding to student issues and concerns. Committed to teaching civic engagement, this office cultivates a caring environment that values personal and academic integrity, respect for all people, and responsible citizenship. In collaboration with the university, the dean's staff is invested in serving students in a safe and healthy environment. The dean's staff serves as a liaison between students, parents, faculty, staff, and administrators to help solve problems, assist with individual or group crisis management, navigate various campus procedures, and serve as an advocate for students when needed. By connecting with other departments, the office responds to students' needs by identifying the appropriate resources available.

Students and their families are encouraged to use this office. Contact them at **252-328-9297**, or visit their website at www.ecu.edu/dos.

STUDENT LEGAL SERVICES

Student Legal Services (SLS) was established by the Student Government Association at ECU as a service for students. SLS is registered with the North Carolina State Bar as a prepaid legal services plan. It is funded through student fees, and services are available for fee-paying students. ECU-SLS is an advisory service. Students are not represented in court on legal matters but are advised regarding whether they need representation by a lawyer. We also assist in mediating conflict issues that may arise between students. Visit them on the Web at www.ecu.edu/legalservices/ or call **252-737-1067**.

OFF-CAMPUS STUDENT SERVICES

Off-Campus Student Services strives to engage off-campus students with available university programs and services, in addition to promoting good citizenship, and connecting off-campus students and parents with affordable and safe off-

campus housing options. Students and parents may access available off-campus housing at any time from any location via the website at www.ecu.edu/offcampushousing.

For more information relating to Off-Campus Student Services please visit our website, www.ecu.edu/offcampus, drop by our offices located at 100-C Fletcher Residence Hall, or call **252-328-2847**.

ECU TRANSIT

ECU Transit provides a comprehensive safe transit service to ECU students, faculty, and staff. There is no fare; all students ride free with a valid ECU 1 Card.

Buses operate on fixed schedules throughout the academic year and both summer sessions to on- and off-campus housing and commuter park-and-ride lots to make getting to class easy. Every student needs a break, so ECU Transit also serves several shopping, service, and entertainment venues around Greenville. Additionally, a point-to-point van service called SafeRide is offered seven nights a week to supplement nighttime bus service. All the latest route maps, schedules, and other service information can also be found online at www.ecu.edu/transit.

THE CAREER CENTER

The Career Center provides current information about the job market, facilitates career explorations, and provides practical work experience opportunities. Services are available to incoming students, current students, and alumni.

Full- and part-time opportunities are available for your student in the public, private, governmental, and corporate sectors.

The office provides workshops and programs for students to facilitate career exploration and gain practical work experience and professional development. Encourage your student to visit The Career Center at 701 East Fifth Street, or call **252-328-6050** to set up an appointment, or visit the website at www.ecu.edu/career.

STUDENT EMPLOYMENT OFFICE

The Student Employment Office strives to provide excellent services for students, employers, and the campus community. SEO posts Federal Work Study (FWS), self-help on campus jobs, and part-time off-campus jobs. Visit our website at www.ecu.edu/hireapirate. The Student Employment Office maintains an online job database to help ECU students connect with part-time job



opportunities both on and off campus. If you have questions e-mail hireapirate@ecu.edu or call **252-737-4473**.

STUDENTS WITH DISABILITIES

ECU is accessible to students with disabilities and is committed to providing support services to the fullest extent possible. Disability Services seeks to meet individual needs by creating policies regarding programs, services, and activities for individuals with disabilities. The office is a source of information and advice and a communication link between individuals with disabilities, faculty and staff, state rehabilitation agencies, and the community at large. Go to www.ecu.edu/disabilityservices for more information, or call **252-737-1016**.

THE EAST CAROLINA CREED

In the pursuit of educational excellence, responsible stewardship, and intellectual freedom, the community of scholars at East Carolina is committed to learning at the highest level. Founded in the tradition of service and leadership, members



of our academic society exemplify high standards of professional and personal conduct at all times.

As an East Carolinian

I will carry out personal and academic integrity.

I will respect and appreciate the diversity of our people, ideas, and opinions.

I will be thoughtful and responsible in my words and actions.

I will engage in purposeful citizenship by serving as a positive role model.

Adherence to these moral principles is the obligation of every East Carolinian on and off campus. In doing so, our individual freedom to learn and a pledge to serve will be preserved.

CONDUCT SYSTEM

Students and other members of the university community have established policies and regulations to maintain order on campus and guarantee the broadest range of freedom to members of the campus community while acknowledging their responsibilities. Students need to be familiar with these regulations, which can be found at www.ecu.edu/PRR/11/30/01. Printed copies are available upon request from the Office of Student Rights and Responsibilities (OSRR).

Any student whose conduct violates these regulations is subject to appropriate disciplinary action including possible suspension or expulsion.

Charges will be brought against any student who is believed to have allegedly violated the Student Code of Conduct. If after investigating an alleged violation, the conduct administrator believes a student has committed a disciplinary offense, the administrator counsels the student and outlines sanctions. If the student does not agree with the administrator's decision, an appeal can be initiated.

Violations of residence-hall policies and low-level violations of the Student Code of Conduct that occur in a university residence hall may be heard by the Campus Living staff.

If you would like to learn more about the ECU conduct process, please contact OSRR at **252-328-6824**, or visit the website at www.ecu.edu/osrr.

DRUGS AND ALCOHOL

The university is committed to having a campus that is free of illegal drug possession and drug and alcohol abuse. Any student who possesses or uses illegal drugs or abuses alcohol on or off campus may be subject to both prosecution by the court system and disciplinary proceedings by the university.

Any student living in the residence halls who possesses or uses illegal drugs or drug paraphernalia will have his or her housing contract cancelled.

HARASSMENT POLICIES

Higher education should give students an understanding and appreciation of people different from themselves.

East Carolina University is committed to the equality of educational opportunity and does not discriminate against applicants, students, or employees based on race, color, national origin, religion, gender, age, creed, sexual orientation, or disability. ECU is an equal opportunity/affirmative action university, which accommodates the needs of individuals with disabilities.

Family members are strongly encouraged to advise their student to report and seek resolution to instances of harassment or discrimination. If your student has questions or concerns, he or she can contact the Office of the Dean of Students or the Office of Equal Opportunity Programs. The Student Handbook, online at www.ecu.edu/studenthandbook, contains all of East Carolina's academic and student-life regulations.

STUDENT TECHNOLOGY RESOURCES

Student Computer Purchasing and Support. A number of ECU's academic programs require or recommend that their students have access to a computer in order to complete course work. Students are NOT REQUIRED to purchase a specific computer brand, although they may benefit greatly from purchasing one of the recommended models from the preferred vendors through the Academic Computing Environment (ACE) program.

ACE works with hardware and software companies to provide students discount pricing on computers, software, and peripherals that can be purchased through the ECU Dowdy Student Stores in the Wright Building on campus. Visit the Dowdy Student Stores at www.ecu.edu/studentstores, or call, toll-free, **1-877-499-TEXT**, for assistance.

Dowdy Student Stores' Computer Department offers an array of technology products and computer supplies. Partnering with Apple, Lenovo, HP, and Dell, students can find academic pricing on a variety of hardware by working directly from the ECU Dowdy Student Stores Web site. Software can also be purchased at a discount including titles from Microsoft, Adobe, and others. Because of the deep discounts software vendors offer college students, it is in the student's best interest to check software pricing from ECU's bookstore.

The ACE Student Computer Support Center—108 Rawl on Main Campus and 3300AHN Building on the Health Sciences Campus—provides technical assistance to students with ACE and non-ACE laptops. For ECU students not enrolled in a requiring program, purchase of a computer is OPTIONAL; however, any student can take advantage of the special pricing and support. For more information,

visit www.ecu.edu/ace.

High-Speed Network Access. RezNet provides a high-speed wired network connection for each student living in an on-campus residence hall at no additional charge. Wireless connections are available in select public locations in the residence halls and across campus. Resident computer consultants (RCC) make "house calls" in the residence halls on an appointment basis. You can visit the RezNet website (www.ecu.edu/campusliving/reznet) for more information, or your student can submit a request for RezNet assistance through the IT Help Desk (www.help.ecu.edu).

Student Computer Labs. There are more than 80 supported labs on the ECU campus (general use and departmental) with about 1,600 PCs and 250 Macs. Software like Microsoft Word, Excel, PowerPoint, Access, and Outlook (e-mail) is available for use, and all computers provide Internet access. Departmental (specialized) software is available in each of the individual departmental labs.

The Austin computer lab in room 104 is the centrally located computer lab on campus. For information or locations of specific computer labs, visit www.ecu.edu/itcs/studentcomputerlabs.

Technology Help. The IT Help Desk (www.help.ecu.edu) offers a wide range of technical assistance to





ECU students, including software support, answers to general technology-related questions, getting connected to the university network, and more.

IT Help Desk Regular Hours: Monday–Friday, 7:00 a.m.–5:00 p.m. After-hours Student Support: Monday–Friday, 5:00 p.m.–midnight, Saturday, 8:00 a.m.–9:00 p.m., Sunday, 8:00 a.m.–midnight. Phone Support: **252-328-9866**; toll-free: **1-800-340-7081**.

More Student Technology Resources. For a comprehensive listing of student IT resources at ECU, visit www.ecu.edu/itcs/students.cfm. Stay up to date on campus computing-related news through a variety of electronic resources at www.ecu.edu/itcs.

FINANCIAL AID

To apply for financial aid, complete the Free Application for Federal Student Aid (FAFSA) for the appropriate year. The FAFSA is available online at www.fafsa.ed.gov. You must fill out a FAFSA each year to be considered for aid.

Students can apply for assistance for the upcoming year after January 1. We recommend that for the fall semester students submit their FAFSA to the processor on February 14, our priority deadline date for the 2011–2012 academic year. Students who do not plan to enroll until spring should submit their FAFSA to the processor by November 1.

The Office of Student Financial Aid assists students who, by completing the FAFSA, demonstrate financial need and who maintain satisfactory academic progress toward earning a degree. Financial aid is available in a variety of forms, including scholarships, grants, loans, and work opportunities. The office maintains information about federal, state, and institutional sources of aid. You can find more information online at www.ecu.edu/financial or by calling **252-328-6610**. When you are on campus, you are also welcome to visit the office at 2103 Old Cafeteria Complex to speak with one of our counselors.

CASHIER'S OFFICE

During regular business hours cashiers are available to answer questions and provide assistance. Office hours are 8:00 a.m. to 5:00 p.m. Monday through Friday. The Cashier's Office is located in G120 Old Cafeteria Complex. The Cashier's Office may be contacted via phone through the university's Financial Services Call Center by dialing **888-331-5328** or **252-737-6886** or via e-mail at cashier@ecu.edu.

Cashier staff cannot discuss student account information with anyone without the student's consent. A student provides consent by completing the "Buckley Form" on OneStop. For more information, please refer to the Federal Education Right to Privacy Act (FERPA) Guidelines, which are published in the "Important Information" section of this guidebook.

The Cashier's Office bills and collects for tuition, required fees, and housing and dining charges on a term-by-term basis. Bills include tuition and fee charges for main campus (course campus code 008) and distance education (course campus code 650). Tuition and fees for distance education are billed by the credit hour in addition to main campus charges that bill in blocks of hours.

Payments can be made in the Cashier's Office in person by cash, checks, and pin-based debit cards. Online payments can be made by electronic check, which is free, and by MasterCard, American Express, and Diner's Club with a 2.75 percent convenience fee. The university partners with Sallie Mae Tuition Pay Installment Payment Plans for current semester charges.

The university uses eBilling to deliver invoices to students via their official ECU e-mail address. Through OneStop, students can access eBilling to view account activity including charges, payments, adjustments, and billing statements as well as make payments. Students can authorize users such as a parent or guardian to receive duplicate billing notifications at the authorized user's designated

e-mail address. The authorized user can also make payments online and receipts will be delivered to the authorized user's designated e-mail address. Once the student authorizes a user, that user will receive an e-mail that includes login instructions. Authorized users can view activity online and make payments; however, the student will still need to complete a "Buckley Form" before cashier staff can discuss a student's account with anyone other than the student.

STUDENT REFUNDS

All student refunds from excess Financial Aid, drops, withdrawals, housing, etc. are disbursed through Higher One. Refund cards are mailed by the end of July. Activate your ECU Refund card online at www.ECUCARD.com and select one of three refund choices:

- Paper Check by Mail
- Direct Deposit to Existing Bank Account
- Higher One Account/Debit Card





Important Information

FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT OF 1974 (FERPA)

This policy provides that the student has a right of access to student educational records maintained by the university or any department or unit within the university. The policy also protects the confidentiality of personally identifiable information in student records. FERPA applies to currently enrolled or former students, regardless of age or parental dependency. It does not apply to deceased students or persons who have applied but not attended. Educational records include any information provided to the university by a student for use in the educational process or any record from which a student can be personally identified. Some examples are a document, a computer printout, a class list on a desktop, a computer-screen display, or a handwritten notice. Subsequently, faculty members are not allowed to post grades by name, Social Security number, any sequential part thereof, or any other personally identifiable characteristic. This includes graded assignments left for students to collect.

Directory information may be released without

the specific written consent of the student, unless they have placed a nondisclosure on their record in the Office of the Registrar. Directory information at ECU includes the following: student's name, telephone listing, address (including e-mail address), date and place of birth, major, participation in officially recognized activities and sports, dates of attendance, weight and height of athletic team members, degrees and awards received, and most recent previous educational agency or institution attended.

A student may complete a "Buckley Form" on OneStop that authorizes a third party (e.g., a parent) to access information from their educational/academic record, judicial record, and/or financial record. The form is valid for one calendar year unless the student cancels the authorization. In no case, except with specific written consent of the student, may a parent or any third party amend any information on a student's record, including, but not limited to, change of address, change of name, or course registration. Any questions regarding FERPA should be directed to the Office of the Registrar by calling **252-328-6524** or sending an e-mail to **regis@ecu.edu**.



2011–2012 Academic Calendar

FALL 2011

March 15, Tuesday	Last day to apply as an undergraduate freshman student for the fall term
April 15, Friday	Last day to apply as an undergraduate transfer student for the fall term
June 1, Wednesday	Last day to apply for admission to Graduate School for the fall semester
July 1, Friday	Last day to apply as an undergraduate readmit student or post baccalaureate teacher licensure student for the fall term
August 9, Tuesday	Last day to submit appeals for readmission for fall semester
August 11, Thursday	Late processing fee assessed for all who have not paid fees by close of business.
August 12, Friday	Fees accepted with late processing fee
August 15, Monday	Schedules canceled for all who have not paid fees by 4:00 p.m.
August 22, Monday	Faculty meetings
August 22, Monday	Advising, registration, and schedule adjustments
August 23, Tuesday	Classes begin; Schedule changes
August 29, Monday	Last day for registration and schedule changes (drop and add) by 5:00 p.m.
September 5, Monday	Labor Day holiday (no classes)
September 6, Tuesday	State holiday makeup day (classes which would have met on Monday, September 5, will meet on this day so there will effectively be the same number of Mondays and Tuesdays as every other weekday during the semester; Tuesday classes will not meet)
September 6, Tuesday	Last day to apply for graduation in December
October 8-11	Fall Break, Saturday-Tuesday
October 12, Wednesday	8:00 a.m.-classes resume
October 17-21	Advising for spring semester 2012, Monday-Friday
October 18, Tuesday	Last day for undergraduate students to drop term-length courses or withdraw from school without grades by 5:00 p.m. Block courses may be dropped only during the first 50 percent of their regularly scheduled class meetings.
October 24, Monday	Registration for spring semester 2012 begins
November 1, Tuesday	Last day to apply as an undergraduate student for the spring term
November 23-27	Thanksgiving break, Wednesday-Sunday
November 28, Monday	8:00 a.m.-classes resume
November 28, Monday	Undergraduate students last day to remove incompletes given during spring and/or summer session 2011
November 28, Monday	Last day for graduate students to drop courses without grades by 5:00 p.m.
November 29, Tuesday	Last day to submit thesis to the Graduate School for completion of degree in this term
December 6, Tuesday	Graduate students last day to remove incompletes given during fall 2010
December 6, Tuesday	Classes end; Last day for submission of grade replacement requests
December 7, Wednesday	Reading day
December 8, Thursday	Final examinations begin
December 15, Thursday	Exams for fall semester close at 4:30 p.m.
December 16, Friday	Commencement
December 23, Friday	Last day to submit appeals for readmission for spring semester



SPRING 2012

October 15, Saturday	Last day to apply for admission to Graduate School for the spring semester
November 1, Tuesday	Last day to apply as an undergraduate student for the spring term
December 23, Friday	Last day to submit appeals for readmission for spring semester
January 2, Monday	Late processing fee assessed for all who have not paid fees by 4:00 p.m.
January 2, Monday	Fees accepted with late processing fee
January 3, Tuesday	Class schedules canceled for all who have not paid fees by 4:00 p.m.
January 6, Friday	Advising and schedule adjustments
January 9, Monday	Classes begin; Schedule changes
January 13, Friday	Last day for late registration and schedule changes (drop and add) by 5:00 p.m.
January 16, Monday	State holiday (no classes)
January 24, Tuesday	Last day to apply for graduation in May
March 1, Thursday	Last day for undergraduate students to drop term-length courses or withdraw from school without grades by 5:00 p.m. Block courses may be dropped only during the first 50 percent of their regularly scheduled class meetings.
March 4-11	Spring Break, Sunday-Sunday
March 12, Monday	8:00 a.m.-classes resume
March 12-16	Advising for summer session and fall semester 2012, Monday-Friday
March 15, Thursday	Last day to apply as an undergraduate freshman student for the fall term
March 19, Monday	Registration for summer session and fall semester 2012 begins
March 26, Monday	Last day to apply for graduation during the summer sessions
April 6-7	State holiday (no classes) Friday- Saturday
April 12, Thursday	Undergraduate students last day to remove incompletes given during fall semester 2011
April 12, Thursday	Last day for graduate students to drop courses without grades by 5:00 p.m.
April 13, Friday	Last day to submit thesis to the Graduate School for completion of degree in this term
April 16, Monday	Last day to apply as an undergraduate transfer student for the fall term
April 16, Monday	Last day to apply as a post baccalaureate teacher licensure student for summer sessions
April 23, Monday	Graduate students last day to remove incompletes given during spring and/or summer session 2011
April 24, Tuesday	State holiday/makeup day <i>(classes which would have met on April 6 will meet on this day so there will effectively be the same number of Mondays and Tuesdays as every other week during the semester: Tuesday classes will not meet)</i>
April 24, Tuesday	Classes end; Last day for submission of grade replacement requests
April 25, Wednesday	Reading day
April 26, Thursday	Final examinations begin
May 1, Tuesday	Last day to apply as an undergraduate student for 1st summer session and II-week sessions
May 3, Thursday	Exams for spring semester close at 4:30 p.m.
May 4, Friday	Commencement

Academic Calendars for future semesters can be found at www.ecu.edu/fsonline/senate/fscalend.cfm.



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UNIVERSITY™

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Quick Reference Guide

Student Services (Please Note: Area Code is 252.)

I Need Help With	Go See	Phone	Location
Alcohol Problem	Counseling Center	328-6661	137 Umstead Building
Alumni Services	Alumni Relations	328-6072	901 E. Fifth Street
Anxiety	Counseling Center Student Health Service	328-6661 328-6841	137 Umstead Building Student Health Service
Appeals (Parking)	Parking and Transportation	328-6294	305 E. Tenth Street
Athletic Tickets	Athletic Ticket Office	737-4500	
Attorney (Student Legal Services)	Student Legal Services	737-1067	2303 Old Cafeteria Building
Birth Control	Student Health Center	328-6841	Student Health Center
Blackboard Problems	IT Help Desk	328-9866	www.ecu.edu/9866
Bookstore	Dowdy Student Stores Medical Bookstore	328-6731 744-3450	Wright Building 1S-04 Brody Building
Bus Service	ECU Transit City of Greenville	328-4724 329-4434	1501 N. Memorial Drive
Campus Events	Student Activities Board	737-1808	114 Mendenhall Student Ctr.
Cashier	Cashier's Office	737-6886	G120 Old Cafeteria Building
Clubs and Organizations	Student Organization Center	737-1808	114 Mendenhall Student Ctr.
Commencement Information	Registrar's Office	328-6524	Whichard Building
Commuter Information	Off Campus Student Services	328-2847	100-C Fletcher Residence Hall
Computer Problems/ Campus	IT Help Desk	328-2869	www.ecu.edu/9866
Concert Information	Student Activities Board	737-1808	114 Mendenhall Student Ctr.
Conflict	Office of Student Rights and Responsibilities	737-6886	Wright Building Student Center
Counseling	Counseling Center	328-6661	137 Umstead Building
Crime Reporting	ECU Police	328-6787	609 E. Tenth Street
Cultural Diversity	Ledonia Wright Cultural Center	328-6495	Bloxtton House
Dating Violence	Counseling Center Victim Services	328-6661 737-1466	137 Umstead Building 125 Mendenhall Student Ctr.
Death in Family	Dean of Students	328-9297	362 Wright Building
Depression	Counseling Center	328-6661	137 Umstead Building

Student Services *(continued)*

I Need Help With	Go See	Phone	Location
Disability Services	Disability Support Services	737-1016	138 Slay Hall
Discrimination	Equity, Diversity and Community Relations	328-6804	Old Cafeteria Complex Suite G406
Dining	Dining Services	328-3663	Jones Residence Hall
Drug Problem	Counseling Center	328-6661	137 Umstead Building
Eating Disorders	Counseling Center Student Health Center	328-6661 328-6841	137 Umstead Building Student Health Center
ECU 1 Card	1 Card Office	328-2673	G521 Old Cafeteria Building
Emergencies	University Police Greenville Police Department	328-6787 911	609 E. Tenth Street 500 S. Greene Street
Fraternities/Sororities	Greek Life	328-4235	224 Mendenhall Student Ctr.
Greek Life	Greek Life	328-4235	224 Mendenhall Student Ctr.
Harassment	Residence Hall Coordinator Student Rights and Responsibilities Equity, Diversity and Community Relations	328-6824 328-6804	364 Wright Building Old Cafeteria Complex, Suite G406
Health Insurance	Student Health Center	328-6841	Student Health Center
Housing On-Campus	Campus Living	328-4663	Suite 100 Jones Hall
Housing Off-Campus	Off-Campus Student Services	328-2847	100-C Fletcher Residence Hall
Illness	Student Health Center	328-6841	Student Health Center
Leadership Programs	Center for Student Leadership and Engagement	737-2091	109 Mendenhall Student Ctr.
Learning Disability	Disability Support Services	737-1016	138 Slay Hall
Loan Forms	Financial Aid	328-6610	2103 Old Cafeteria Building
Lost and Found	ECU Police	328-6787	609 E. Tenth Street
Mail	Mail Services	328-6091	112 Founders Drive, Building 43
Meal Plans	ECU Dining Services	328-3663	Jones Hall
Minority Affairs (Grievances)	Equity, Diversity and Community Relations	328-6804	Old Cafeteria Complex, Suite G-406
Nutrition (Campus Dining)	ECU Dining Services	328-2333	Jones Hall
Nutrition/Healthy Eating	Campus Recreation and Wellness Student Health Center	328-6387 328-6841	128 Student Recreation Ctr. Student Health Center
Parent questions/concerns	Parent Services	866-552-3957	210 Mendenhall Student Center
Parking Permits/Tickets	Parking and Transportation	328-6294	305 E. Tenth Street
Performing Arts	Central Ticket Office	800-ECU-ARTS 328-4788	Mendenhall Student Center

I Need Help With	Go See	Phone	Location
Rape	Victim Advocate University Police Greenville Police Department	737-1466 911/328-6787 911/329-4315	125 Mendenhall Student Ctr. 609 E. Tenth Street 500 S. Greene Street
Recreation	Campus Recreation and Wellness Information Hotline	328-6387 328-6443	128 Student Recreation Ctr. Information Hotline
Relationship Problems	Counseling Center	328-6661	137 Umstead Building
Religion	Campus Multifaith Alliance	737-1808	114 Mendenhall Student Ctr.
Residence Halls	Campus Living	328-4663	Suite 100 Jones Hall
Roommate Problems	Resident Advisor Residence Hall Coordinator Counseling Center	328-6661	137 Umstead Building
Room Reservations	Mendenhall Reservations Academic Buildings	328-4731 328-6747	7 Mendenhall Student Ctr. Office of the Registrar
Sexual Assault	Victim Advocate University Police Greenville Police Counseling Center	737-1466 911/328-6787 911/329-4315 328-6661	125 Mendenhall Student Ctr. 609 E. Tenth Street 500 S. Greene Street 137 Umstead Building
Sexual Harassment	Equity, Diversity and Community Relations	328-6804	Old Cafeteria Complex, Suite G-406
Sororities/Fraternities	Greek Life	328-4235	224 Mendenhall Student Ctr.
Stress Management	Counseling Center Campus Recreation and Wellness Student Health Services	328-6661 328-6387 328-6841	137 Umstead Building 128 Student Recreation Ctr. Student Health Service
Student Crisis/Conflict	Dean of Students	328-9297	362 Wright Building
Student Locator (Directory)	Mendenhall Student Center	328-4763	Mendenhall Student Center
Student Organizations	Student Organization Center	737-1808	114 Mendenhall Student Ctr.
Study Abroad	International Affairs	328-1051	306 E. Ninth Street
Study Skills	Pirate Tutoring Center Counseling Center	737-3009 328-6661	Joyner Library Suite 1015 137 Umstead Building
Suicide	Counseling Center	328-6661	137 Umstead Building
Textbooks	Dowdy Student Stores	328-6731	Wright Building
Tickets	Athletics Central Ticket Office	737-4500 328-4788	Minges Coliseum Mendenhall Student Center
Tuition Bill	Cashier's Office	737-6886	G120 Old Cafeteria Building
Veteran Affairs	Office of the Registrar	328-1731	102 Whichard Building
Volunteering	Volunteer and Service Learning Center	328-2735	1635 Old Cafeteria Building
Work Study	Student Employment Office	737-4473	G-337 Old Cafeteria Complex

Academic Services

I Need Help With	Go See	Phone	Location
Absences (University Excused)	Instructor(s) Dean of Students	328-9297	362 Wright Building
Academic Advising	Academic Advisor If Unknown ...	328-1084	2500 Old Cafeteria Building
Academic Probation/Suspensions	Academic Advisor If Unknown ...	328-1084	2500 Old Cafeteria Building
Admissions	Undergraduate Admissions Graduate School	328-6133 328-6012	106 Whichard Building 131 Ragsdale Hall
Appeals (Academic)	Office of the Registrar	328-6077	201 Whichard Building
Career Information	The Career Center	328-6050	701 E. Fifth Street
Change Name/Address	Office of the Registrar/ One Stop/Banner	328-6524	Welcome Center, Whichard Building
Change of Major	Academic Advisor If Unknown ...	328-1084	2500 Old Cafeteria Building
Computers for Assignments	Austin Lab Joyner Library MSC Computer Lab	328-6438 328-6518 328-4769	104 Austin Building Joyner Library MSC Basement
Computer Support	ACE Student Computer Support	328-5407 744-5380	108 Rawl (Main Campus) 3330 Allied Health and Nursing
Co-op and Internships	The Career Center	328-6050	701 E. Fifth Street
Declaration of Major	Academic Advisor If Unknown ...	328-1084	2500 Old Cafeteria Building
Degree Planning	Academic Advisor Major Department		
Distance Education	Continuing Studies	328-9206	Inside Self-Help Center
Dropping Courses	Office of the Registrar (See Advisor First)	328-6524	Welcome Center, Whichard Building
E-mail Password	IT Help Desk	328-9866	www.ecu.edu/9866
Employment	The Career Center Work Study Nonwork Study	328-6050 737-4473	701 E. Fifth Street G337 Old Cafeteria Complex
Enrollment Verification	Office of the Registrar	328-6746	103 Whichard Building
Family Educational Rights and Privacy Act (Buckley Amendment)	Office of the Registrar	328-6524	105 Whichard Building
Fee Payment	Cashier's Office	737-6886	G120 Old Cafeteria Building
Financial Aid	Financial Aid Office	328-6610	2103 Old Cafeteria Building

I Need Help With	Go See	Phone	Location
Freshman Seminar (COAD 1000)	Office of Student Transitions and First Year Programs	328-4173	210 Mendenhall Student Ctr.
Grade Replacement	Academic Advisor If Unknown ... Office of the Registrar	328-1084 328-6524	2500 Old Cafeteria Building Welcome Center, Whichard Building
Grades	Office of the Registrar	328-6524	105 Whichard Building
Graduate Degree Information	Graduate School	328-6012	131 Ragsdale Building
Graduation, Application	Office of the Registrar	328-1725	108 Whichard Building
Graduation, Commencement Information	Director of Commencement	737-1016	138 Slay Hall
LSAT/MAT/GMAT/ PRAXIS Tests	Testing Center	328-6811	D-102 Brewster Building
GRE/MCAT Tests	Prometric Testing Center	756-7427	1101 W.H. Smith Blvd. Suite 102
Honors College	Honors College	328-6373	Mamie Jenkins Building
Interviewing Skills	The Career Center	328-6050	701 E. Fifth Street
Job Search	The Career Center Student Employment Office	328-6050 737-4473	701 E. Fifth Street G337 Old Cafeteria Building
Library	Joyner Library Music Library Laupus Library	328-6518 328-6250 744-2219	Joyner Library A. J. Fletcher Building Health Sciences Bldg.
Majors Exploration	Academic Advising and Support Center	328-1084	2500 Old Cafeteria Building
Math Difficulties	Department of Mathematics	328-6461	124 Austin Building
One Stop Problems	IT Help Desk	328-9866	www.ecu.edu/9866
Orientation	Office of Student Transitions and First Year Programs	328-4173	210 Mendenhall Student Ctr.
Permission to Take Courses at Another School	Office of the Registrar Academic Advisor	328-6077	201 Whichard Building
Photocopies	Rapid Copy	328-2326	1001 Joyner Library Basement
Prelaw	Preprofessional Advising Center	328-2645	2535 Old Cafeteria Building
Premed, Predent, Prepharm, etc	Preprofessional Advising Center	328-2645	2535 Old Cafeteria Building
Records and Transcripts	Office of the Registrar	328-6745	103 Whichard Building
Registration Information/Banner	Major Department Office of the Registrar Academic Advisor If Unknown ...	328-6525 328-1084	105 Whichard Building 2500 Old Cafeteria Building

Academic Services *(continued)*

I Need Help With	Go See	Phone	Location
Residency Status Determination	Admissions Graduate School (Graduate Students)	737-2386 328-6012	Whichard Building 131 Ragsdale Building
Résumé Writing	The Career Center	328-6050	701 E. Fifth Street
ROTC (Air Force)		328-6597	306 Wright Annex
ROTC (Army)		328-5178	200-A Christenbury Gym
Scholarships	Admissions Financial Aid	328-6133 328-6610	106 Whichard Building 2103 Old Cafeteria Building
Study Abroad	International Affairs	328-1051	306 E. Ninth Street
Teacher Licensure	Office of Teacher Education	328-6272	105 Speight Building
Textbooks	Dowdy Student Store	328-6731	Wright Building
Transcripts (ECU)	Office of the Registrar	328-6745	103 Whichard Building
Transfer Students	Office of Student Transitions and First Year Programs	328-4173	210 Mendenhall Student Center
Tutoring	Academic Departmental Offices Pirate Tutoring Center	737-3009	Joyner Library Suite 1015
Withdrawal from the University Exceptions to Policy	Office of the Registrar	328-6077	201 Whichard Building
Writing Difficulties	Writing Center First Year Writing Studio (ENGL 1100 and 1200)	328-2820 328-6399	Joyner Library First Floor 2005 Bate Building

Advising Centers

Center	Phone	Location
Academic Advising and Support Center	328-1084	2500 Old Cafeteria Building
Preprofessional Advising Center for Allied Health, Dentistry, Medicine, and Law	328-2645	2535 Old Cafeteria Building
College of Business Advising Center	328-5571	3016 Bate Building
College of Education Advising Center	328-0067	204 Speight Building
College of Health and Human Performance	328-4645	Belk Annex
College of Human Ecology Advising Center	328-2521	140 Rivers Building
College of Nursing Advising Center	744-6477	2150 Allied Health Building
College of Technology and Computer Science	328-9301	2 Rawl Annex

City of Greenville/Pitt County

Board of Elections	902-3300
Courts/Courthouse	695-7100
Crime Stoppers	758-7777
Department of Motor Vehicles (Driver License)	830-3456
Department of Motor Vehicles (Vehicle Registration)	756-5099/364-2796
Flights—Pitt-Greenville Airport	758-4707
US Airways	800-428-4322
Greenville Utilities Commission	752-7166
Health Department	902-2300
Parking in the City Limits	329-4315
Pitt County Memorial Hospital	847-4100
Greenville Police Department	329-4315
Towed Vehicles	329-4315

Campus Phone Directory *(The ECU area code is 252.)*

Academic Advising and Support	328-1084
Admissions	328-6133
Athletics	737-4501
Athletics Ticket Office	737-4500
Campus Dining	ECU-FOOD
Campus Housing	ECU-HOME
Campus Ministries	737-1808
Campus Recreation and Wellness	328-6387
Counseling and Student Development	328-6661
Dean of Students	328-9297
Disability Services	737-1016
ECU 1 Card	328-2673
Fee Payment	737-6886
Financial Aid	737-6610
Office of Student Transitions and First Year Programs	328-4173
Fraternity Advisor	328-4235
International Students	328-4829
Off Campus Student Services	328-2847
Office of Student Rights and Responsibilities	328-6824
Orientation	328-4173
Parent Services	1-866-552-3957
Parking	328-6294
Police	328-6787
Registrar	328-6524
Residency Status	737-2386
Sorority Advisor	328-4235
Student Center	328-4700
Student Employment Office	737-4473
Student Government Association	328-4742
Student Stores (Dowdy)	328-6731




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