<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
</tr>
</thead>
</table>
| 9:00 - 9:10 | Welcome & Opening Remarks  
Steve Powers, Deputy Director  
North Carolina Emergency Management  
Jamie Kruse, Professor of Economics, East Carolina University  
Dr. Ron Mitchelson, Provost and Senior Vice Chancellor for Academic Affairs  
East Carolina University |
| 9:10 - 9:30 | Preparing for the Future, Know Your Zones  
Katie Webster, Natural Hazards Branch Manager, NCEM |
| 9:30 - 10:00 | Coastal Region Evacuation & Sheltering (CRES): Past, Present, and Future  
Carly Sherrod, Exercise Officer  
North Carolina Emergency Management |
| 10:00 - 10:30 | NCEM Sheltering: Concept of Operations  
Steve Powers, Deputy Director  
North Carolina Emergency Management |
| 10:30– 10:45 | — Break — |
| 10:45– 11:15 | NCORR: On the Road to Recovery  
Laura Hogshead, Chief Operating Officer  
North Carolina Office of Recovery and Resiliency |
| 11:15 - 12:00 | Advancements in Public Information during Hurricanes  
Nate Johnson, Director of Weather Operations, NBC Owned Television Stations  
Keith Acree, Public Information Officer, North Carolina Emergency Management  
Matt Engelbrecht, Chief Meteorologist, WITN  
Donna Kain, Associate Professor, Technical Communication, Dept. of English, ECU |
| 12:00 - 1:00 | — Networking Lunch — |
| 1:00 - 1:30 | Key Notes on Response & Recovery  
Erik Hooks, Secretary  
North Carolina Department of Public Safety |
| 1:30 - 1:45 | Zero Drag: Volunteer Emergency Response Teams  
Caroline Farmer, Executive Director  
NC Commission on Volunteerism and Community Service |
| 1:45 - 2:15 | Impacts of a Recent Rise of Tropical Cyclones and Extreme Rainfall on NC Estuarine and Coastal Waters: Are We into a New Normal?  
Dr. Hans Paerl, Kenan Professor of Marine and Environmental Sciences  
University of North Carolina’s Institute of Marine Sciences |
| 2:15 - 2:30 | — Break — |
| 2:30 - 3:30 | Analysis, Technology & Support: Advancements in Ten Years  
Jamie Rhome, Storm Surge Specialist/Team Lead, National Hurricane Center  
Erik Heden, Warning Coordination Meteorologist, NWS Newport/Morehead City  
Tom Langan, Engineering Supervisor, NC Floodplain Mapping Program, NCEM  
Gary Thompson, Chief, NC Geodetic Survey, NCEM |
| 3:30 - 4:00 | A Look Back at Hurricane Florence  
Erik Heden, Warning Coordination Meteorologist  
NWS Newport/Morehead City |