

Student Health Services/Academic Providers

I. Purpose:

To assure that medical students are able to obtain and are provided confidential health, psychological, and psychiatric services through the ECU Physician system that provides no basis for the provider to have academic assessment or evaluation and/or decisions in promotion of the student currently or in the future.

II. Policy:

The Brody School of Medicine is committed to providing an educational environment that is supportive and respectful to all members of the medical center community. This policy is established to ensure that students may seek confidential care. Students and providers should follow the following procedures to make certain that the appropriate care is sought. Students should:

1. Seek services through the student health insurance (Pearce and Pearce) where students may receive care at the ECU Student Health Services per the plan policy, currently without paying a co-pay or deductible.
2. May seek care at any provider they would like to see including ECU Physicians.
 - a. The student will be responsible for any co-pay, deductibles, and any portion of the bill not covered by the insurance.
 - b. All services are subject to HIPAA policies.
3. If a student seeks care at ECU Physicians the following procedure should be followed:
 - a. The cost of the care will include a deductible and in-network charge of the visit and co-pay.
 - b. The student will need to contact the charge nurse in the area they need to be seen (i.e Internal Medicine, Pediatrics) and state they are a Brody School of Medicine medical student.
 - c. The charge nurse will have a list of providers that can provide services with a provider that is not involved in the promotion or evaluation of the medical students.
4. If a student is seeking care for Personal Counseling or Psychiatric Services the following procedure is in place:
 - a. The cost of care for the student is covered by the Brody School of Medicine.
 - b. The student will need to contact (252)-744-1408 and indicate they are a Brody School of Medicine medical student.
 - c. The provider of services will not be involved in the promotion or assessment/evaluation of the medical student.
5. Health Professionals that provide psychiatric/psychological counseling or other sensitive health services to medical students must have no involvement in the academic assessment or promotion of the medical student receiving those services. The provider should recuse him or herself from the promotion or evaluation/assessment of the student and notify the course or clerkship director or the Office of Student Affairs.
6. Emergency care will be considered on a case by case basis by the Office of Student Affairs.

III. Students should refer to their insurance policy for further information on covered services. For the ECU policy and Disability insurance; please see

Health Insurance: <https://www.pearceandpearce.com/PearceSite/Schools/NC/ECU/>

Disability Insurance: <http://www.medplusadvantage.com/my-medplus-advantage.html>

IV. Students seeking Personal Counseling or Psychiatric Services should refer to the Office of Medical Education and Student Services <http://www.ecu.edu/cs-dhs/ascc/counseling.cfm>