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**Laupus Health Sciences Library
East Carolina University**

Statistics Facility

All questions received by Outlook are collected in an Access database. Questions then appear on the Laupus intranet as new requests.

Welcome to the Laupus Library Intranet

Ask A Librarian New Requests

Date	From	Subject	Message
Aug 24	Other	...	Do you have the following journal...
Aug 24	PCMH Employee	...	I have that there is a place on the...
Aug 24	ECU Faculty	...	I am meeting with F.A.M.E. '11 and a...
Aug 24	ECU Undergraduate Student	...	I am a senior nursing student and w...
Sep 1	ECU Graduate Student	...	How do I access and print journal a...
Sep 5	ECU Graduate Student	...	Do you have the video, The Circle o...
Sep 8	ECU Graduate Student	...	Is it possible to obtain a new ID?
Sep 8	ECU Faculty	...	I am on the 7th floor of the main...
Sep 8	ECU Dist. Education Student	...	I am trying to do a keyword search...
Sep 8	ECU Dist. Education Student	...	I am trying to do a keyword search...
Sep 8	ECU Dist. Education Student	...	I am having trouble finding the vide...
Sep 10	ECU Graduate Student	...	I need to read articles from the An...
Sep 10	ECU Dist. Education Student	...	I am trying to find information on...
Sep 11	ECU Faculty	...	Do there a medical or nursing journ...
Sep 11	ECU Faculty	...	Does our library have the "Yearling...
Sep 11	Other	...	Do you have the December 1919 Asses...
Sep 13	ECU Graduate Student	...	How do I access journal articles fr...
Sep 14	ECU Staff	...	Second copy of the paper please "Cup...
Sep 15	ECU Undergraduate Student	...	How I would like to find some info...
Sep 15	ECU Staff	...	I am in the Office of Academic and...
Sep 15	ECU Undergraduate Student	...	I am trying to find information on...
Sep 17	ECU Graduate Student	...	I am trying to retrieve an article...
Sep 17	ECU Faculty	...	Where can I see a download article...
Sep 17	Other	...	How do I use a student affiliate?
Sep 18	ECU Graduate Student	...	How do I know where can I go to see...
Sep 18	ECU Graduate Student	...	I am looking for this article?

Welcome to the Laupus Library Intranet

Ask A Librarian Request Update

Submit Date: Sep 30, 2004

Status: ECU Dist. Education Student

Email: jg272@ecu.edu

Question: I am trying to find quantitative data on the winning endurance in...
 keywords: endurance in, endurance, winning, following, quantity.

Question Type: CHOOSE

Turnaround Date: 0:00 hours

Weekend/Evening:

Client:

Librarian: CHOOSE

More info:

Update Request

Each question's data is automatically filled into the facility. A librarian assigned to the account can add/delete further information if necessary.

Statistics can be viewed by any fiscal year

Welcome to the Laupus Library Intranet

Ask A Librarian Stats - Fiscal Year 2004-2005

Choose year: 2004

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Total Completed	26	42	-	-	-	-	-	-	-	-	-	-	68
Clinical Requests	2	1	-	-	-	-	-	-	-	-	-	-	3
Weekday Requests	17	30	-	-	-	-	-	-	-	-	-	-	47
Weekend Requests	9	12	-	-	-	-	-	-	-	-	-	-	21
Avg Weekday Time (hr)	0.48	1.02	-	-	-	-	-	-	-	-	-	-	0.75
Avg Weekend Time (hr)	15.91	7.95	-	-	-	-	-	-	-	-	-	-	11.93

Librarian	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Beth	7	6	-	-	-	-	-	-	-	-	-	-	13
Cassandra	6	9	-	-	-	-	-	-	-	-	-	-	15
Elaine	6	14	-	-	-	-	-	-	-	-	-	-	20
Kathy	-	1	-	-	-	-	-	-	-	-	-	-	1
Stacy	7	12	-	-	-	-	-	-	-	-	-	-	19

Client Status	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Enthusiastic Patron	-	2	-	-	-	-	-	-	-	-	-	-	2
ECU Dist. Education Student	5	6	-	-	-	-	-	-	-	-	-	-	11
ECU Faculty	9	7	-	-	-	-	-	-	-	-	-	-	16
ECU Graduate Student	6	6	-	-	-	-	-	-	-	-	-	-	12
ECU Staff	3	7	-	-	-	-	-	-	-	-	-	-	10
ECU Undergraduate Student	1	1	-	-	-	-	-	-	-	-	-	-	2
Other	2	11	-	-	-	-	-	-	-	-	-	-	13
PCMH Employee	-	2	-	-	-	-	-	-	-	-	-	-	2

Librarian tallies

Submission by client type

Questions are automatically tallied by total number, weekday/weekend submission, average turnaround time; and can be broken down by month or year