Tues Session: Applying Tools to Projects  2:45 – 4pm

Exercise VI – Case Study Discussion on Measurement & Benchmarking (Script)

Method: Facilitator led group discussion regarding a Case Study. Estimate of 30 -40 mins.

1. Group Members read the Case Study: Benchmarking for Best Practices, Hospital Discharge Documentation (Page 66).

2. Facilitator identifies one team member per Step to present assigned Step to their group (what was accomplished) and would they add anything else that was not mentioned in the step narrative.

3. Each team member has 5 mins to share their assigned Step to the group.

4. Steps:
   a. Step 1 – Identify Statistical Measures (Benchmarks)
   b. Step 2 – Determine Resources Needed to Find this Best of the Best
   c. Step 3 – Design the Data Collection Method and Gather of Data
   d. Step 4 - Measure Best Against Own Performance to Determine Gap
   e. Step 5 – ID the Best Practice that Produces Best in Class Results

   Note: If team members are greater than 5 .. teams can double-up on Steps

5. Outcome for this session:
   a. Reinforce how peer inputs and benchmarking application in the process of quality improvement are important.
   b. Suggest team members review Surgical Site Infections (page 68, 69) on their own.