AGENDA

Monday, June 16, 2014

8:00-8:15  Registration/Coffee

8:15-8:25  Learning Session 3 in Context
Presenter: Libby Baxley, MD,

8:25-9:30  Leadership Distilled and the Leadership-Change-Improvement Continuum
Presenter: Steve Bogdewic, PhD
Objectives:
1. Differentiate between managing and leading
2. Describe the essential characteristics of effective leaders
3. Determine the primary challenges when leading change
4. Examine a model for change that is essential for leaders

9:30-10:15  Small Groups: Golden Circle Exercise
Determining the Why for your project

10:15-10:30  BREAK

10:30-10:45  Debrief Golden Circle Exercise

10:45-11:15  Changing the Conversation – A Critical Skill for Influencing Change
Presenter: Steve Bogdewic, PhD, Libby Baxley, M.D.
Objectives:
1. Explain the basis for conceptualizing an organization as a conversation
2. Determine the elements of a case in which a leader effectively changes the conversation

11:15-12:30  Small Groups: The Change Reinforcement Exercise
Objectives:
1. Develop a succinct way of routinely and effectively describing your project to colleagues
2. Utilize deliberate practice with clear feedback to build your elevator speech

12:30-1:15  LUNCH

1:15-1:30  Debrief the Elevator Speech
1:30-2:15  **The Influencer Matrix**  
**Presenter:** Libby Baxley, MD, Steve Bogdewic, PhD  
**Objectives:**  
1. Examine the use of a model for making a systems change within an organization

2:15-2:30  BREAK

2:30-3:45  **Small Groups: The Influencer Exercise**  
1. Apply the systems matrix to your project  
2. Debrief: Application of systems model to individual projects

3:45-4:00  **Wrap Up and Next Steps**

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**Presentations Slides/Handouts:**  
Presentation slides will be made available electronically on the TQA Brody School of Medicine Blackboard site. Hard copies of worksheets needed for the small group sessions will be provided.

**Learning Session Program Evaluation**

It is very important that we receive your feedback on this learning session so we can make improvements for future sessions.

*We will send an email with a link to an online survey to complete the evaluation.* If you have your laptop during the session and would like to complete the evaluation as you go through the program, please check your email for the link or type in the following:  

You will only be able to resume your survey if you use the same computer each time you return.

THANK YOU!