The Teachers of Quality Academy in Context

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Safe, Timely, Effective, Efficient, Equitable, and Patient-centered

To Err is Human: Building a Safer Health System

Institute of Medicine

Crossing the Quality Chasm: A New Health System for the 21st Century
The Triple Aim: Our Real Goal
Teachers of Quality

A group of ECU faculty members will spend the next 12 months exploring new ways of teaching that engage students more actively in their own education's mission and talents.
TQA Learning Community

A journey of both action and reflection...

• Conceptual framework
• Practical tools
• Practical application
• Translation into education
• Personal scholarship

Asynchronous learning
Learning sessions
Small group activities and support
1. You must have the **will** to improve.

2. You must have **ideas** about alternatives to the status quo.

3. Then, you must make it real—execution.
The Model for Improvement

AIM
What are we trying to accomplish?

MEASURES
How will we know that a change is an improvement?

CHANGES
What changes can we make that will result in improvement?

KISS: Keep it SIMPLE and SMALL

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All improvement will require change, but not all change will result in improvement.
It is Our Imperative...
HOW WILL WE KNOW THIS CHANGE IS AN IMPROVEMENT?

When improving the work is part of the work...!
Quality is not an act. It is a habit.

- ARISTOTLE
Let’s Get Started!