

**Contact
Information**

Help Desk Hotline:
252-328-1125

Hours:
Mon-Thurs
7:30am-9:30pm
Friday
7:30am-5:00pm



**Technology
Services
& Procedures**

Instructional Technology Center

Instructional Technology Center

Ellen Dobson
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Online Requests:
<http://core.ecu.edu/itconsult/sunr/labRequest/>



*Supporting
the Integration
of technology
for teaching
and learning.*

Services

The Instructional Technology Center offers a variety of services to faculty and staff within the College of Education:

- Technical Support
- Technology Integration
- Equipment Checkout
- Media Development
- Computer Lab Reservations
- Webpage Creation
- Videoconferencing

Equipment

We have a variety of hardware and equipment which faculty members may make use of in the Media Development Lab in Speight 239. Other equipment is also available for limited loan or checkout.

Equipment for use or checkout includes:

- TVs with DVD/VCR players
- VHS Video Cameras
- Digital Cameras
- Flatbed Scanners
- Video Editing Equipment
- LCD Projectors
- External ZIP Drives

Media Development Lab
252-328-1143
Monday—Friday
7:30am-5:00pm

More about Equipment Checkout...

Within the Speight Building

Do you need a laptop or LCD projector for an in-class presentation in the Speight building?

If so, please visit the web address below to submit your request. A graduate assistant will deliver and setup the equipment for you!

Please Note: It is best to make requests several days in advance and to indicate the start-time as 15 minutes before class begins to allow ample time for setup.

<http://core.ecu.edu/itconsult/sunr/ClassroomSetup>

Outside the Speight Building

Do you need equipment for a presentation elsewhere on campus? Or, perhaps you are attending an event or conference off-campus and must provide your own equipment. If so, please visit the web address below and select “All Other Help Requests” to submit your request. Speak to Sam Sun for further details.

<http://core.ecu.edu/itconsult/sunr/labRequest/>

Work Requests

Is your COE-issued equipment malfunctioning?

If so, please visit the web address below and select “All Other Help Requests” to submit your request and one of our technical support staff will be happy to assist you.

<http://core.ecu.edu/itconsult/sunr/labRequest/>

Help Desk Hotline: Your First Responder

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