Remote Wipe a Mobile Device
Remove all data from a lost or stolen mobile device through AirWatch MDM app or PirateMail

AirWatch:
Step 1. Navigate to https://ecubyod.ecu.edu/MyDevice/

Enter your Group ID:
- University
- Sensitive
- Workspace

Username and Password = PirateID/passphrase

Click the Login button.

The Device Details window opens.

For more information, see www.ecu.edu/itcs/itsecurity/mdm.cfm

Step 2. With the device to be wiped highlighted in the list on the left, click the Device Wipe button.

Important!
Some users may have more than one device enrolled in AirWatch.
The Device Wipe operation cannot be undone - so double check the highlighted device!
PirateMail:
Any ECU user can wipe a stolen or lost mobile device through https://piratemail.ecu.edu.

Step 1. From your Piratemail inbox, choose:

Options >> See All Options

The Options dialog box opens.

Step 2. Click the Phone tab on the left.

Step 3. Click the Mobile Phones tab at the top of the Phone section. Any mobile devices with your ECU email configured will show in the list.

Step 4. Click to highlight the device to be wiped. THIS PROCESS CANNOT BE UNDONE! Be sure you have highlighted the device to be wiped.

Step 5. Click Wipe Device.