

Get Connected! Connect2ECU Instructions

In order to keep the ECU network safe for all users, everyone is required to perform an easy, 3-step process before connecting to the Internet for the first time from your residence hall room.

Read the glossary and system requirements. Then follow the steps to connect.

Glossary:

- **Cisco Clean Access Agent.** This security program automatically checks your system's Windows Critical Updates and virus definitions to ensure they are current.
- **Symantec Endpoint Antivirus (PC)/Symantec AntiVirus for Mac.** Available as a free download to all students, faculty and staff, Symantec protects a computer system from viruses, worms, Trojan horses and other malware.
- **Live Update.** Symantec automatically checks each week for new malware profiles.
- **Windows Critical Updates.** Periodically issued by Microsoft, these software patches fix vulnerabilities found in Microsoft software products.
- **<http://Download.ecu.edu>.** Visit this site to download both CCA and Symantec Endpoint software.

System Requirements:

- A standard Ethernet network card
- A currently-supported Windows operating system (XP, Vista, Mac OS X)
- An Ethernet cable. ITCS recommends that students buy at least a 20-foot cable.

Connect a Windows PC

Before you begin this process, be sure to **UNINSTALL** any other antivirus products on your computer.

STEP 1. Install Symantec AntiVirus (Endpoint)


1. Set up your computer and plug it in to the network jack. Residence halls are not wireless.
2. Turn on the computer.
1. Open a browser and navigate to <http://download.ecu.edu>*. Log in using your PirateID/passphrase (same as Piratemail). You may need to log in using INTRA*Your PirateID* if your PirateID alone does not allow you to enter the download center.
2. From the General Files >> Virus and Security Applications category, click the **Get them here!** link. See graphic below.

General Files		
Title	Download Path	Modified
Virus and Security Applications	Get them here!	2/3/2009 10:19 AM
Desktop Applications	Get them here!	2/3/2009 10:19 AM
Internet Applications	Get them here!	2/3/2009 10:19 AM

3. Read the license agreement at the top of the page.
4. Choose **Symantec Endpoint AntiVirus** from the General Files >>Virus and Security Applications category. The download should start and will save the file either to a download folder or to your desktop. **Note where the program is saved.**

5. After the download completes, double-click the Symantec Endpoint icon (remember where it was saved!) and follow the prompts to install.
6. After the program installs, it will automatically run a **Live Update**.

STEP 2. Check for Windows Critical Updates.

1. Click START >> Programs (or All Programs) >> Choose Windows Update 
2. If your system requires any critical updates for your operating system, they will download. Follow any prompts to install.
3. Reboot your computer system
4. Check Windows Update again to ensure that all available updates have been installed.

STEP 3. Install Cisco Clean Access

1. Again, navigate to <http://download.ecu.edu> * and log in using your PirateID and passphrase (same as Piratemail) or INTRA*Your PirateID* and passphrase.
2. From the General Files >> Virus and Security Applications category, click the **Get them here!** link.
3. Read the License Agreement at the top of the page.
4. Choose **CCA_Agent, version 4.1.10**. The download should start and will save the file either to a download folder or to your desktop. **Note where the program is saved.**
5. After the download completes, double-click the CCA icon (remember where it was saved!) and follow the prompts to install the program.

You should now be able to access the Internet. If you have questions, please call the IT Help Desk at 252.328.9866.

Connect a Macintosh Computer

Macintosh computers are not required to install Cisco Clean Access Agent software for residence hall use.

However, Mac users should install the appropriate version of **Symantec AntiVirus** by following the steps below. Macs are not required to check for Windows critical updates.

Before you begin this process, be sure to **UNINSTALL** any other antivirus products on your computer.

Install Symantec AntiVirus (Endpoint)

1. Go to <http://download.ecu.edu> * and log in using your PirateID/passphrase (same as Piratemail). You may need to log in using INTRA*Your PirateID* if your PirateID alone does not allow you to enter the download center.
2. From the General Files >> Virus and Security Applications category, click the **Get them here!** link.
3. Choose the Symantec AntiVirus version appropriate for your computer. Notice that there are three versions; choose the one appropriate for your operating system.
4. After the download completes, double-click the Symantec program icon (remember where it was saved!) and follow the prompts to install.
5. After the program installs, it will automatically run a **Live Update**.

If you have questions, please contact the **IT Help Desk at 252.328.9866**.

*These programs can also be downloaded from [OneStop](#) >> Tools
