Student Technology Resources

Your PirateID
This is how you are identified for logging in to most computing resources at ECU. It is made up of your last name, first initial and 2 digit year of admission (ex. John Doe, admitted Fall 2012: doej12). Your PirateID is included in your admission letter.

Your ECU ID
You have been assigned a unique ECU ID (also called Banner ID) that identifies you as a student at East Carolina University. Your ECU ID will be required for identification purposes for financial aid, requesting transcripts, etc. Your ECU ID is included in your admission letter.

Passphrase
This is just a password that you set for your account.

You must register your PirateID and create your initial passphrase before accessing any electronic resources at ECU. You will be required to change your passphrase online at least once every 90 days.

- Go to www.ecu.edu (the ECU website)
- Select the Pirate ID link on the right side of the page
- Enter your PirateID and ECU ID, then follow the prompts to complete the process for creating the passphrase.

Helpful hint: Passphrases contain characters from three of the four following categories: uppercase letters, lowercase letters, numbers and special characters (*, #, @, etc.). Your passphrase MUST be at least eight characters in length.

Your ECU E-Mail Account
You are provided an ECU email account. Students are encouraged to check their email account regularly for important announcements and messages from campus. Your email address is your PirateID followed by @students.ecu.edu (ex. doej12@students.ecu.edu)

You can check your e-mail from the ECU website:
- Go to www.ecu.edu (the ECU website)
- Select the Email link on the right side of the page to access your Piratemail account
- Then select “Student E-mail” in the right column
- Enter Your PirateID and passphrase (password)
Or you can access e-mail directly at https://mymail.ecu.edu/.

If you forget your ECU ID
- You can find your ECU ID on OneStop.
- Go to [www.ecu.edu](http://www.ecu.edu) (the ECU web site) and click on the OneStop link in the upper-right-hand corner
- Log in with your PirateID and Passphrase
- From the "Tools" page, select "What is My ECU (Banner) ID?" located in the Banner box

**Need Technology Help?**
The IT Student Help Desk offers technical assistance to ECU students - [http://help.ecu.edu](http://help.ecu.edu).
Phone Support: 252-328-9866; Toll Free: 1-800-340-7081