STUDENT ACCOUNT

- Tuition & Fees
- Housing (optional)
- Meal Plans (optional, if living off campus)
- Student Health Insurance Plan
  - $1,111.00 per semester in 2016-2017 school year (proposed rate – subject to change)
  - Billed for fall & spring terms (6 or more campus-based credit hours)
  - Waive out if you have health insurance
    - www.bcbsnc.com/ecu

Extra Course Fees
- Remedial Math / Reading Labs / Private Music Lessons / Art / Bowling / Sailing / etc.
BILLING

- Tuition billed by term
- Either Main Campus or Distance Education
  - Main campus rates
    - Registered in one or more campus-based classes
    - Block hour billing
  - Distance Education rates
    - Registered in only online classes
    - Per credit hour billing
## Main Campus

(1+ campus courses)

<table>
<thead>
<tr>
<th>12+ credit hour block (full-time)</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition</td>
<td>2,182.50</td>
<td>10,161.50</td>
</tr>
<tr>
<td>University Fees</td>
<td>957.00</td>
<td>957.00</td>
</tr>
<tr>
<td>Health Service Fee</td>
<td>127.50</td>
<td>127.50</td>
</tr>
<tr>
<td>Educational &amp; Technology Fee</td>
<td>191.00</td>
<td>191.00</td>
</tr>
<tr>
<td>Campus Security Fee</td>
<td>15.00</td>
<td>15.00</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>3,473.00</td>
<td>11,452.00</td>
</tr>
</tbody>
</table>

## Distance Education

(all courses online)

<table>
<thead>
<tr>
<th>Per credit hour</th>
<th>Resident</th>
<th>Non-Resident</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuition</td>
<td>140.44</td>
<td>666.59</td>
</tr>
<tr>
<td>CE Technology Fee</td>
<td>15.00</td>
<td>15.00</td>
</tr>
<tr>
<td>Safety &amp; Security Fee</td>
<td>1.01</td>
<td>1.01</td>
</tr>
<tr>
<td>Clinical Skills Fee (may apply)</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td>156.45</td>
<td>682.60</td>
</tr>
</tbody>
</table>

***Approved 2016-2017 rates will be published at [www.ecu.edu/cashier](http://www.ecu.edu/cashier) once available***
STUDENT FINANCIAL SERVICES
CASHIER’S OFFICE

- **TouchNet eBills**
  - eBill notifications for tuition statements will be sent to students and their authorized user(s) by EMAIL.
  - Paper bills will NOT be mailed.
  - Students can log into Pirate Port
    From the Tools tab-choose the “Tuition Statements, 1098-T Statements & Payments” link to access TouchNet.

- **Students use TouchNet to:**
  - View account information
  - View tuition & 1098-T tax statements
  - Make payments and sign up for payment plans
  - Set up an eRefunds profile
  - Set up authorized users.
    Authorized users will receive an email with log in instructions.
PAYMENT METHODS

- In Person
  - Cash, Checks and Pin-Based Debit Cards

- By Mail
  - Checks (must be postmarked by deadline listed in Tuition & Fee Brochure)

- Online
  - Electronic Check (no fee)
  - Credit Cards – Visa, MasterCard, American Express and Discover (with 2.75% convenience fee)

- Wire Transfer
  - Contact Cashier’s Office for more details
PAYMENT PLANS

- ECU offers interest free installment plans
- 5 payments – (June 1 thru October 1) – Fall semester
- 5 payments – (November 1 thru March 1) – Spring semester
- Requires annual enrollment fee
- Students and authorized users can set up plans

For more information visit www.ecu.edu/cashier and select “Tuition Payment Plans”
REFUNDS

- The FINANCIAL refund policy does not coincide with the ACADEMIC withdrawal policy.
- The refund period starts with the first official day of class and ends on the 20th consecutive class day for each Fall, Spring and 11-week Summer term.

<table>
<thead>
<tr>
<th>Days</th>
<th>Refund Percentage</th>
<th>Days</th>
<th>Refund Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 to 5</td>
<td>100%</td>
<td>11 to 15</td>
<td>50%</td>
</tr>
<tr>
<td>6 to 10</td>
<td>75%</td>
<td>16 to 20</td>
<td>25%</td>
</tr>
</tbody>
</table>

- No refunds issued starting with the 21st day of class.
REFUNDS

- TouchNet eRefunds
  - All students are asked to set up an eRefunds profile
  - Students will need to know their checking or savings account number & 9-digit routing number
  - Refunds are direct deposited into your bank account
  - Parents will need to coordinate with the student if they would like refunds to be sent to their bank account.
  - If an eRefunds profile is not set up, all refunds will be issued as a paper check by mail
  - It may take up to 5 business days for new eRefund profiles to be verified

- Student refunds can include excess Financial Aid, credits for dropping class or withdrawing, and housing credits and/or dining credits, etc.
STUDENT FINANCIAL SERVICES
CASHIER’S OFFICE

REFUNDS
- TouchNet eRefunds

eRefunds puts money in your account...FAST!
Direct Deposit is the secure and convenient way to get your refund.
No more trips to the bank or waiting for a paper check.

Direct Deposit Bank Account

<table>
<thead>
<tr>
<th>Account Description</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary Checking</td>
<td></td>
</tr>
</tbody>
</table>
Federal (Title IV) Financial Aid Authorization

- Consent is required in order to allow the University to pay non-institutional charges on a student’s account such as bookstore deferrals, health insurance plan, study abroad charges, etc.
- Consent only needs to be given once, students may contact Cashier’s Office to revoke this consent.
- A student can provide a Financial Aid Authorization through his/her Pirate Port account.
Federal (Title IV) Financial Aid Authorization

- Federal Funds Authorization
- Prior Year Charges Authorization

For more information visit: [www.ecu.edu/cashier](http://www.ecu.edu/cashier) and select:
Financial Aid (Title IV) Authorizations
Bookstore Deferrals and Credit Balance Authorization

- Students can request for a portion of their anticipated financial aid credit balance to be transferred to a bookstore account.
- ECU is required to obtain a student’s consent to hold all or a portion of the credit balance related to your financial aid award.
- Students must submit a Title IV Federal Funds authorization in order to complete a bookstore deferral.
- Once all authorizations are complete, submit a deferral request to the Cashier’s Office.

For more information visit:
www.ecu.edu/cashier and select:
Credit Balance Authorization and Bookstore Deferrals
Important Notes

- ECU email is the official means of communication to the student.
- Students should review the Cashier website (www.ecu.edu/cashier) for important dates concerning billing, late fees and schedule cancellation.
- Students with balances are not able to pre-register for upcoming terms.
- If schedule changes are made after the initial billing, students should review their account before late fee assessment and/or schedule cancellation to ensure payment has been made in full.
Important Dates for Fall 2016

- Schedules will be cancelled for non-payment by close of business (5:00pm) on **August 4, 2016**.
  - NOTE: All payment plan installments due prior to August 4, 2016 must be paid by this date
- Beginning **August 5, 2016**, a $25.00 processing fee will be charged to all student accounts who re-register after being cancelled or who register for the first time.
- Refer to the Tuition & Fee Brochure for other important billing and cancellation deadlines.
  - Available online at [www.ecu.edu/cashier](http://www.ecu.edu/cashier)
STUDENT FINANCIAL SERVICES
CASHIER’S OFFICE / STUDENT ACCOUNTING / STUDENT LOAN COLLECTIONS

Visit us on the ground floor of the

Old Cafeteria Complex
Office Hours – 8 am to 5 pm Monday- Friday

Cashier’s Office
Student Accounting
Student Loan Collections

www.ecu.edu/cashier
(252) 737-6886 or 1 (888) 331-5328

Email us at cashier@ecu.edu

www.ecu.edu/cashier