Libraries Committee


Person presiding: Ann Schreier

Regular members in attendance: Salman Abdulali, Ann Schreier, John Stevens, Marianna Walker

Ex-officio members in attendance: Paul Gemperline, Gerhard Kalmus, Dorothy Spencer, Carroll Varner

Others in attendance: Stefanie DuBose, Jan Lewis

Agenda item 1. Approval of minutes of September 18, 2002

The minutes were approved as distributed.

Agenda item 2. Examination of Joyner Library's web site and new interface.

Jan Lewis gave a presentation of Joyner Library's web pages, which have been redesigned to reduce clutter on the home page. She walked the committee through new features such as the Spotlight feature on the home page, the Quick Links pop up menu, new links to library services, and a redesigned electronic resources page. Various questions, comments, and complaints were made by committee members during this discussion. Paul Gemperline raised questions about the difficulty of using e-books; Carroll Varner responded that e-books are suitable for reference work but not for extensive reading. John Stevens said that he missed the listing of new books; Stefanie DuBose will consider the possibility of providing these again. Salman Abdulali asked about the functionality of the web forms for requesting books and database trials; Stefanie Dubose responded that the book request form is fully functional, while the database trial request form though functional is going to undergo modifications in the near future. John Stevens inquired about electronic access to the Chronicle of Higher Education; the Committee was informed that access requires a userid and password which may not be publicly posted, but faculty members may obtain these through their library liaisons.

Jan Lewis invited faculty to email suggestions to her at <mailto:lewisja@mail.ecu.edu>.

Agenda item 3. Additional Committee Business.

The directors of the two libraries, Dorothy Spencer and Carroll Varner, proposed a pilot project to provide Interlibrary Loan services (ILL) at no cost to the Schools of Allied Health Sciences and Nursing. [see below.] They explained the historical reasons why faculty and students have had to pay for ILL from the Health Sciences library. HSL gets about 40,000 requests annually for ILL materials (vs. 10,000 for Joyner), expenses are about $75,000-100,000, and, about half the cost is recovered through user fees. In the past, when the libraries received new Distance Education/Enrollment Increase money, 70% of the new funds went to Joyner Library, and, 30% to HSL. The library directors had agreed that this should be changed so that in the future 50% of new money would go to the Virtual Library, 30% to Joyner, and, 20% to HSL. Part of the increased funding for the Virtual Library would be used for the proposed pilot project. The experiment would run for one year, after which its success or failure would be evaluated.

John Stevens moved a resolution to approve the proposed pilot project. The motion passed.
Carroll Varner read out the text of a proposed letter to faculty regarding library liaisons to departments. The letter will be sent out over Announce, and provided to Lori Lee for distribution over the Faculty Senate listserv.

Next meeting: Wednesday, November 20, 2002, 3:30-4:30 pm.

Suggestions for agenda items should be sent to the committee chair.

Academic Library Services and the Health Sciences Library
Present a Joint Proposal for Underwriting the Cost of Inter-library Lending Services for the Faculty and Graduate Students in the Schools of Allied Health Sciences and Nursing

The Directors of the Health Sciences Library and Academic Library Services propose a pilot project to provide Interlibrary Loan (ILL) services at no charge to faculty and graduate students of the Schools of Allied Health Sciences and Nursing. The pilot project would include requests made for ILL/Document Delivery services from either library using the ILLiad System accessed via the Internet.

Meeting the needs of two departments in a period of transition:

1. The development and evolution of electronic information technology has resulted in the transition from ownership of information in paper formats to access of information in electronic formats.

2. Nursing and Allied Health have students and faculty on both campuses who require expanded services as their programs prepare for the transition to new facilities on the West Campus.

3. In response to expansion of Distance Education programs and the SACS requirement that DE students receive comparable library services to those available on campus, the Virtual Library @ East Carolina University was developed as a joint venture between ALS and the HSL.

4. ILL through the Virtual Library @ ECU requires funding for continued effective development and operation.

Proposal for cost recovery for ILL/Document Delivery services

As the Directors of ALS and the HSL, partnering to provide the Virtual Library @ ECU, we jointly propose that ILL fees normally charged to faculty and graduate students by the HSL will be paid from enrollment increase funds provided to our two libraries for a period of one year. During this year, interlibrary loan services for these two schools will be measured and the project evaluated by the Faculty Senate Libraries Committee in October 2003.

Outcomes Expected of the Pilot Project

1. The Interlibrary borrowing fees charged to faculty and graduate students of the Schools of Allied Health Sciences and Nursing would be waived for a period of one year under the following guidelines:

   A. All requests for materials would be submitted to either library using ILLiad.

   B. Borrowers will be responsible for the accuracy of the citations for items requested. If assistance is needed in verification of citations, a reference librarian may be consulted prior to submitting the request.
C. Special projects requiring high volumes of materials or rush delivery may still be subject to rush fees or other handling controls. Such cases would be negotiated between the individual borrower and the library involved.

D. The libraries reserve the right to limit a specific ILL transaction or assess fees as required, if issues of compliance with the copyright law are involved in filling the request.

E. The status of all persons requesting free service will be subject to verification.

F. For the purposes of the pilot project, Allied Health and Nursing personnel who request free services may be requested to re-register in ILLiad and provide additional information needed to analyze demographic data for the pilot project.

G. Persons requesting free service will be asked to participate in a training session designed to orient them to the electronic resources, including ILLiad, available through the Virtual Library @ ECU and to the effective use of these resources.

H. The fee for document delivery (photocopying and transmitting copies of articles owned by the HSL) will be waived for faculty only, during the pilot project.

Service costs and delivery processes will be measured throughout the year and procedural changes made as necessary toward the goals of improving service and controlling costs. If the project is successful, the service will be extended to other programs in the Division of Health Sciences contingent upon funding.