EAST CAROLINA UNIVERSITY FACULTY SENATE

Libraries Committee

Minutes 2001-2002

Meeting #8: Wed. April 17, 2002, 3:30-4:40 pm, Rawl Annex 142

Members present: Salman Abdulali, David Hursh, Tom Raedeke, John Stevens, and Marianna Walker

Ex-Officio Members present: Paul Gemperline, Bob Morrison, Mary Ann Rose and Carroll Varner

Guests present: Deana Astle and Jan Lewis of Joyner Library Services, and Lori Lee of Faculty Senate Office

Excused: Ann Schreier. Marianna Walker chaired the meeting in her place.

**Agenda Item 1.** Approval of Minutes:

The Minutes of March 20 had not been distributed. The secretary agreed to send them by e-mail and the committee agreed to approve or amend by communication with the chair.

**Agenda Item 2.** Announcements:

- Dr. Varner thanked the members of the committee who were able to meet with representatives from SACS. Congratulations to the Joyner Library and Health Sciences Library staff on receiving the university's only SACS commendation "for cooperation to enhance joint services"!
- Dr. Varner reported that the Materials Budget line as recommended in the Chancellor's budget request was indicated to be cut $450K. The library has banked 2 EPA positions and 4-5 SPA positions toward meeting this budget shortfall. But if this budget recommendation is enacted as planned, with the addition of inflationary costs, the library will have no choice but to allocate fewer resources toward the purchase of books, which may be offset by the first installment of the Langford money. Though no additional cuts in Journals are planned at present, the matter may have to be revisited if the budget request goes through as is, esp. with its effect on future baseline budgeting.
- The library is considering, as funds allow, extending access to Web of Science back to the early 1980s and perhaps to its origins in 1940s; negotiations with UNC O.P. are underway to enable ECU to have access to Kluwer's databases.

Dr. Abdulali made several requests for investigation by Dr. Varner:

- to make it a high priority for the library to register to receive electronic versions of journals when the publisher gives electronic access for free with a print subscription;
- to investigate why certain ILL requests for recent publications are denied on the grounds of being "too new" - whether copyright clearance fees need to be paid etc.;
- to investigate why the ability to download full-text articles is denied for remote computers by the Houston Journal of Math and the Quarterly Journal of Math (or indeed all OUP publications) - whether there is some glitch in the proxy arrangement.
- for the library web pages to use secure encryption for the transfer of sensitive information such as passwords and social security numbers (for book renewals, the proxy server, and interlibrary loan requests).

Dr. Varner agreed that the library would work to resolve these matters.

**Agenda Item 3.** Results of the online evaluation of the webpage:

Jan Lewis summarized results of the online survey. While only 35 faculty participated, 1000 students took the time to fill out the survey, primarily undergraduates. Among the highlights: the webpage was accessed more often from other campus computing labs or dorm rooms than from the library itself; the most accessed features, after catalog were electronic resources and the e-journal locator; users showed unexpected interest in e-books. Dr. Varner pointed out that e.g., the "for Dummies", "Cliff's Notes", and O'Reilly Computer manuals – ready reference works – were all becoming available as e-books. There was some question as to whether interest in the location of call numbers was a search for floor plans or not. While users suggested that they found the page handy and easy to use, many who provided comments added "after someone showed me how" or that the page used "too much library jargon".

**Agenda Item 4.** Discussion of the Committee's Annual Report:
In the absence of Ann Schreier, Lori Lee agreed to complete the final editing of the report.

1. Membership: add Marianna Walker, correct spelling of Hursh

2. Attendance:
   1-16-02: change "Shlandra Shalapentock" to "Shlapentokh"
   3-20-02: Hursh, Raedeke, Schreier, Stevens, Coghill, Gemperline, Rogers, Rose and Varner
   4-17-02: Abdulali, Hursh, Raedeke, Stevens, Walker, Gemperline, Morrison, Rose and Varner

4. Add notice at beginning that "Dr. Rosenberg chaired the committee through the fall semester, during which the committee reviewed the results of the faculty survey from spring 2001 and began discussion of the liaison program, the journal reallocation process, and allocation of materials budgets. Thereafter, under chair Schreier, the committee:"

5. None

6.1 How best to promote the Library liaison program, including making a report to the faculty senate in the fall
6.2 Future survey recommendations, use of the online National Library Service Quality Survey (libqua!)
6.3 Continued review of library services including liaison visits to all departments at a faculty meeting
6.4 Action on suggestions for improvements from SACS
6.5 Improvement of web sites, including addition of joint online catalog search of all constituent libraries

8. That the Chair of the Faculty welcome a report of the committee early in Fall 2002 on the library liaison program and a resolution asking all academic units to welcome visits from library liaisons to exchange information (educate faculty about new services and technologies, learn from faculty their suggestions for improvement of services and for sharing of expertise)

Hurst moved approval of the report as amended. Stevens seconded. The motion carried.

There was no new business. The meeting adjourned.

submitted 4/17/02
John Stevens