Frequently Asked Questions

• What is myPIRATEchart?
  myPIRATEchart is the Student Health Services Electronic Health Record (EHR) system, which has been used to store student data regarding vaccination and testing (as well as other important medical information!)

• How can I, as a faculty or staff member, know if a student is approved to be on campus, go on an approved university trip, attend class?
  Faculty and staff may ask students to supply documentation that they are vaccinated, that they are within a 90-day window of a past positive, or a copy of have a negative test within the past week. This can be a copy of a message provided by the students’ healthcare provider stating they are negative or a copy of the actual result.

• What does being “in compliance” mean?
  A student who is “in compliance” is either vaccinated and has uploaded documentation; has been diagnosed with COVID-19 in the last 90 days and is medically cleared to return to campus; or is in the surveillance testing process and has complied with all testing requirements.

• What questions can I ask as a faculty or staff member?
  Employees may ask students for documentation that indicates they meet ECU community standards:
  o Proof of vaccination
  o Proof of negative test in the past week
  o Proof of positive test in the past 90 days / proof they are medically cleared to be on campus since diagnosis of COVID within the past 90 days

• How does a student who is NOT “in compliance” become “in compliance” again?
  Testing is available Monday-Thursday at different locations across campus. Students should swipe their one cards at the testing site. This will reactive any 1Card that has been deactivated and PirateID that has been deactivated; it will be reactivated within one hour of the swipe.

  If a student has tested off campus, then that student should upload the results into mypiratechart. The student’s 1Card will be reactivated within 24 hours during the normal business hours (M-F).

How does this apply to university sponsored trips?
Departments or organizations should designate an individual to assess/compile compliance for individuals going on the trip. Organizers can set a particular timeframe to get screenshots or documentation from students indicating that they are “in compliance” (ex. 48 hours prior to the trip departure). All university sponsored trips should still have a COVID19 safety plan and discuss steps to take if an individual becomes symptomatic, as well as documenting seating and attendance for contact tracing purposes.

- **Whom do I contact if I have additional questions?**
  Please contact gotquestions@ecu.edu or ecustudentcovidtesting@ecu.edu

Testing, Contact Tracing, Isolation and Quarantine FAQs

- **What happens when a student tests positive?**
  *If students test positive at Student Health Services*, they are asked to fill out the COVID-19 Self Reporting Form on Pirateport. This form automatically notifies the student’s faculty members that the student is either being asked to isolate or quarantine and will be unable to attend face to face courses for the next few days. Student Health Services will begin tracking symptoms for the student and determine a possible isolation end date. *Most isolation end dates are five days following a positive test date or five days after the date the student became symptomatic.* Please note that this process could take 24-48 business hours depending on current numbers of cases.

  Faculty members are asked not to share the positive case information with other class members. *If additional testing or quarantining is needed, Contact Tracing will reach out to individual class members for notification.*

  *If students test positive at a location off-campus*, they will be asked to fill out the COVID-19 Self Reporting Form as well and provide proof of their test results to SHS. We are finding that some students who test off-campus do not notify SHS until after they have contacted their faculty which creates a change in the flow of information.

  *If students test positive and lives on-campus*, they will be provided the option to isolate temporarily in College Hill Suites, where they will receive regular meals and access to other campus resources. To ensure students follow isolation directives, their 1Card and fob are turned off for other campus buildings until they are cleared. Students will also be allowed to isolate off-campus if requested.

  *If students test positive and lives off-campus*, they are expected to fulfill their isolation directive at their residence and not utilize any on-campus resources or attend classes.
For all cases, Contact Tracing will reach out to determine potential exposures. Our contact tracers will assess mask wearing, social distancing, time of the exposure and vaccination status of the individuals involved. All these factors impact next steps and help determine quarantine decisions by Contact Tracing.

- **What happens if a student is exposed to a positive case?**
  If a student is determined as an exposure, Contact Tracing will make attempts to communicate with that individual. It is very important that students make a practice of answering “No Caller ID” numbers and set up/empty their voicemail boxes to help with this process. Contact Tracing will assess the individual’s vaccination status and other risk factors, then provide next steps based on that information.

  Individuals who have been exposed to COVID-19 will be asked to quarantine and test on Day 5 from the exposure.

- **What should a faculty member expect when a student is cleared from quarantine or isolation?**
  Students will be provided a clearance letter from Student Health Services in their myPIRATEchart and should use this documentation as verification they are cleared to return to class. If a student is cleared from quarantine, they will receive a similar document and have proof of a negative test result. If a student is not currently being tracked by Student Health Services because they didn’t fill out the COVID-19 Self Reporting form, then another medical provider may provide this information.

- **When does a class get moved to temporary online instruction?**
Faculty members will be contacted by Contact Tracing if there are three or more positive cases in one course section to review the concerns. The following factors will be taken into consideration:

- The size of the class/section
- Five or more positive cases within 14 days
- Contact Tracing determines those cases are interconnected and could have possibly exposed others in the classroom.

If necessary, the class/section will go online for at least one class period while additional testing is conducted. Once determined, the students who test positive will go into isolation; exposed students will go into quarantine if they are not vaccinated; and the rest of the students will resume face-face class instruction.

Employee Quarantine & Isolation

- **What do I do if another faculty or staff member tests positive in our office?**
  We recommend non-symptomatic vaccinated individuals wearing a mask in public spaces for the next four to five days and getting tested on day four from the last exposure.

  Symptomatic vaccinated individuals should quarantine and test.

  Individuals who have not been vaccinated, and those who have been vaccinated but have not received the recommend booster when eligible, should quarantine for 5 days and test on day 5.

  Staff and faculty are recommended to call ECU Prospective Health at 252-744-2070 to schedule testing and report symptoms/concerns. ECU Contact Tracing will be notified once the positive individual is identified by Prospective Health.

- **What do I do if another faculty or staff member is asked to quarantine?**
  One of our phrases we used often is “an exposure of an exposure is not an exposure.” Until there is a confirmed positive and exposures are identified, additional quarantines are not needed. Please continue to use appropriate PPE, social distancing, and wash your hands though!