STATE OF NORTH CAROLINA
invites applications for the position of:
Youth Counselor Technician

JOB CLASS TITLE: Youth Counselor Technician

POSITION NUMBER: 31000210

DEPARTMENT: Dept of Public Safety

SALARY RANGE: $25,486.00 - $38,229.00 Annually

SALARY GRADE / SALARY GRADE EQUIVALENT: GN04

COMPETENCY LEVEL: Not Applicable

APPOINTMENT TYPE: Permanent Full-Time

WORK LOCATION: Statewide

OPENING DATE: 05/14/18

CLOSING DATE: Continuous

DESCRIPTION OF WORK:
**Recruitment Range-$28,672.00-$38,229.00**

Candidates for this position are eligible to receive a shift premium (10%) when assigned to either 2nd or 3rd shift.

This is a continuous posting and may or may not reflect a current vacancy.

The Juvenile Justice Section is committed to the reduction and prevention of juvenile delinquency by effectively intervening, educating and treating youth in order to strengthen families and increase public safety. Click here to learn more about the North Carolina Department of Public Safety’s Juvenile Justice Overview. If you have a passion for making a difference in the lives of North Carolina’s youth, we would welcome you to be part of the team.

Daily responsibilities include, but are not limited to, duties such as: housekeeping, physical and mechanical restraint of juveniles, medication administration and recreational activities.

Positions directly monitor and supervise juveniles in both Youth Development Centers and Youth Detention Centers. Juveniles are supervised while housed, at school, and all daily activities. The work is subject to close personal and physical contact with juveniles. Safety and security duties include: maintaining a secure environment, routinely monitoring and observing juveniles, maintaining compliance with cleanliness and sanitation standards. Positions provide feedback to the treatment team on juveniles. Daily records are completed to include: documenting safety violations and security breaches, activity briefing for shift personnel, crisis intervention events, behavioral problems/issues, and youth progress updates.
Shift work is required for this position. Weekend and holiday shifts required.

**KNOWLEDGE, SKILLS AND ABILITIES / COMPETENCIES:**
Listed below are the knowledge, skills, and abilities (KSAs) associated with this position. These KSAs, along with the minimum education and experience listed, are required in order to be deemed 'eligible' for the position. You must demonstrate through documented experience or provide supporting information within the body of your application to demonstrate your possession of **ALL KSAs listed.**

- Effective oral and written communication skills and the ability to establish rapport and successfully interact with a variety of individuals;
- Possess visual acuity, alertness and awareness of surrounding activities;
- Ability to apply the proper methods and procedures to physically restrain juveniles and defend self.

**Management Preferences:**
- General knowledge of institutional programming techniques for delinquent juveniles;
- General knowledge of behaviors exhibited by adjudicated juveniles;
- General knowledge of supportive counseling techniques.

**For current State employees, please note that as of June 1, 2018, promotional priority and salary administration will be made based on the new Statewide NC Classification System.**

**MINIMUM EDUCATION AND EXPERIENCE REQUIREMENTS:**
Associate's degree in a human services field, criminal justice or related human services field from an appropriately accredited institution; or

High school or General Educational Development diploma and two years of related human services experience; or

an equivalent combination of education and experience.

**Necessary Special Qualification:**
Applicants for positions designated as Juvenile Justice Officers are subject to and must meet the hiring and training standards established by the North Carolina Criminal Justice Education and Training Standards Commission, as defined in Title 12, Chapter 9 of the NC Administrative Code, by the statutory authority of GS 17C.

Selected applicant must attend and successfully complete and pass the Juvenile Justice Officer Basic Training certification program. The certification requires four weeks to complete and is comprised of classroom and physically demanding training. This training is carried out at regional training centers and requires consecutive overnight stays. In addition the selected candidate must:

- Have or be able to obtain required documentation for certification as a Juvenile Justice Officer (i.e. a diploma).
- Pass a Criminal Background check
- Pass a Drug Screening test
- Pass a Psychological test
- Pass a Sexual Risk Screening test
- Pass a Physical
- Be a US citizen
- Be at least 20 years of age
- Have a valid driver's license

- If applying for a position certified through the North Carolina Department of Justice-Criminal Justice Standards Division, click here for specific certification requirements.

SUPPLEMENTAL AND CONTACT INFORMATION:
The N.C. Department of Public Safety (DPS) is an Equal Opportunity Employer and encourages qualified men and women to apply. DPS uses the Merit-Based Recruitment and Selection Plan to fill positions subject to the State Personnel Act with the most qualified individuals. Hiring salary will be based on relevant qualifications, internal equity and budgetary considerations pertinent to the advertised position.

- Online applications are only accepted through http://www.oshr.nc.gov/jobs/

- **To receive credit for all of your work history and credentials, you must list the information on the State of North Carolina application. Any information omitted cannot be considered for qualifying credit.**
Resumes will not be accepted in lieu of the state application. Embedded or Attached resumes ARE NOT accepted as a substitution for completed application.

- Applicants seeking Veteran's Preference must attach a DD form 214, Certificate of Release or Discharge from Active Duty, along with your application.

- During the online application process if additional documentation is required, attach the documentation at the bottom of Step 4 in the application process.

- Degrees must be received from appropriately accredited institutions.

- The N. C. Department of Public Safety must adhere to the United States Department of Justice Final Rule on the "National Standards to Prevent, Detect, and Respond to Prison Rape" under the Prison Rape Elimination Act (PREA) Standards at 28 C.F.R. Part 115 Docket No. OAG-131 RIN 1105-AB34. Click here for hiring and promotion prohibition requirements for all positions in the North Carolina Department of Public Safety.

Contact Information:
Due to the volume of applications received, we are unable to provide information regarding the status of your application over the phone. To check the status of your application, please log into your account and click "Application Status."

If there are any questions specific to this posting, please contact DPS Human Resources at (919) 324-6284.
Youth Counselor Technician Supplemental Questionnaire

* 1. Are you a U.S. or Naturalized Citizen?
  - Yes
  - No

* 2. Please indicate your level of education:
  - Master's degree in a Human Services field (i.e. Psychology, Sociology, Criminal Justice, etc.)
  - Master's degree NOT in a Human Services field
  - Bachelors degree in a Human Services field (i.e. Psychology, Sociology, Criminal Justice, etc.)
  - Bachelors degree NOT in a Human Services field
  - Associates degree in a Human Services field
  - Associates degree NOT in a Human Services field
  - High school or GED
  - Did not complete High School or GED

* 3. If you do not have at least an Associates degree in a Human Services field, please provide examples of two years of related human services experience. Please ensure the related Human Services experience is documented in the Work History Section of the application as well.

* 4. Have you ever been charged with a felony?
  - Yes
  - No

* 5. Do you have any Class B misdemeanor convictions within the last five years?
  - Yes
  - No

* 6. In the five (5) years preceding the date of this application, have you pled guilty to, entered a plea of no contest or been convicted of Driving While Impaired (DWI) or Driving Under the Influence (DUI)?
  - Yes
  - No

* 7. Do you have a valid driver's license?
  - Yes
  - No

* 8. Are you able to work weekends, holidays and evening hours?
  - Yes
  - No

* 9. Do you believe, if properly trained, you are physically capable of applying proper methods and procedures to physically restrain juveniles and defend self?
  - Yes
  - No

* 10. A Management Preference is general knowledge of institutional programming techniques for delinquent juveniles; if you have this general knowledge, please provide an example(s), otherwise write "N/A".
* 11. A Management Preference is general knowledge of behaviors exhibited by adjudicated juveniles; if you have this general knowledge, please provide an example(s), otherwise write "N/A".

* 12. A Management Preference is general knowledge of supportive counseling techniques; if you have this general knowledge, please provide an example(s), otherwise write "N/A".

* 13. The salary for this position is $28,672.00; staff assigned to 2nd or 3rd shift are eligible to receive a 10% shift premium. Are you interested in this position?
  - Yes
  - No

* 14. Please indicate the Youth Development Centers and Detention Centers that you are interested in working at.
  - Alexander Regional Juvenile Detention Center (Alexander County)
  - Cumberland Regional Juvenile Detention Center (Cumberland County)
  - Cabarrus Regional Juvenile Detention Center (Cabarrus County)
  - New Hanover Regional Juvenile Detention Center (New Hanover County)
  - Pitt Regional Juvenile Detention Center (Pitt County)
  - Wake Regional Juvenile Detention Center (Wake County)
  - Edgecombe Youth Development Center (3rd Shift positions only) (Edgecombe County)
  - Chatham Youth Development Center (3rd Shift positions only) (Chatham County)
  - Lenoir Youth Development Center (Lenoir County)
  - Stonewall Jackson Youth Development Center (Cabarrus County)

* Required Question